

2010 LLYK Field Unit Campground Survey

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Executive Summary

Background

The 2010 LLYK Campground Survey ran from June - August, 2010 at the following campgrounds:

- Lake Louise
- Kicking Horse
- Redstreak

About the Camper

The majority of campers who completed the survey were from overseas (38%). Most visitors (77%) were camping at that campground for the first time. More than half of LLYK campers made a reservation. Campers' average length of stay for all campgrounds was 2.4 nights and the average party size was 2.8. The majority of campers used motorhomes and tents. The majority of campers (66%) said they would stay at this campground again. Approximately half of the campers were aware of a liquor ban in some campgrounds, 40% were aware of the liquor ban before arriving to the campground, while 8% were aware of the liquor ban upon arrival. Approximately half of the campers said a liquor ban does not affect their choice in campground.

Satisfaction

LLYK campgrounds had 45% of its campers indicate being very satisfied with their overall camping experience. Campers were most satisfied (76% scored 5/5) with "Courteousness of kiosk staff". Campers were least satisfied (41% scored 5/5) with "Cleanliness of washroom".



Table of Contents

1. Introduction.....	4
1.1 Background.....	4
2. Research Methods	4
2.1 Survey Population.....	4
2.2 Sampling Frame	4
2.3 Method.....	4
2.4 Limitations	4
2.5 Reliability.....	5
3. About the Campers	6
3.1 Place of Residence	6
3.2 Reservations	7
3.3 Length of Stay.....	8
3.4 Party Size	9
3.5 Camping Shelter	9
3.6 Previous Visits	10
3.7 Future Visits.....	11
3.8 Liquor Ban	12
3.9 Additional Comments	13
4. Satisfaction.....	14
4.1 Measuring Satisfaction	14
4.2 Overall Summary of Camper Satisfaction.....	15
4.3 Lake Louise Campground Satisfaction	17
4.4 Kicking Horse Campground Satisfaction.....	18
4.5 Redstreak Campground Satisfaction.....	19
Appendix A: Satisfaction Traffic Lights from 2007 -2010	20
Appendix B: Sample Weighting	24
Appendix C: 2010 Campground Survey	25
Appendix D: Additional Comments	27
Lake Louise	27
Kicking Horse	33
Redstreak	39



1. Introduction

1.1 Background

The 2010 LLYK field unit campground survey's objective was to determine satisfaction with the camping experience and to gather demographic and visit information in LLYK campgrounds. The camping survey was completed during the 2010 summer season.

Campground surveys have been conducted every summer season in the LLYK field unit since 2004. Past campground surveys were also conducted in 1998 and 2001. This provides enough data to look at trends.

2. Research Methods

2.1 Survey Population

This survey collected and analysed information about campers to LLYK campgrounds during the 2010 summer season (June– August, 2010).

A camper was defined as a new registration to the following campgrounds:

- Lake Louise
- Kicking Horse
- Redstreak

2.2 Sampling Frame

The sampling frame consisted of every camping party who registered at the kiosk to camp for one or more nights at any of the three campgrounds.

2.3 Method

At the start of each shift, gate staff checked to see if surveys were to be handed out by checking the sampling schedule. Surveys were handed out in 6 waves at all three campgrounds. Surveys were given to all new registrations – excluding campers extending their stay. Campers were asked the following question to participate, “Parks Canada is conducting a survey to assess client satisfaction. Would you be interested in taking about 5 minutes to fill out this survey?” If the camper agreed, they were given a survey and pencil and asked to return the completed form to the return box at the entrance kiosk or to a staff member. Each wave had a random start date. Lake Louise had 400 surveys to distribute per wave. Kicking Horse had 200 surveys to distribute per wave. Redstreak had 300 surveys to distribute per wave.

Cards were handed out to every new registration until the cards were gone for that wave. The last date a card was handed out was recorded and the next wave started on the next random wave date.

2.4 Limitations

The sampling schedule appeared to be followed in Redstreak and Kicking Horse campgrounds. However, Lake Louise missed the first 2 waves of survey distribution. Therefore, Lake Louise results are representative of campers from mid-July to the end of August only.



2.5 Reliability

The 2010 survey collected a total of 1,082 surveys from 4,600 distributed surveys, representing 8,825 camping parties. The results will have a 95% confidence level and a margin of error of $\pm 2.8\%$. In other words, if the survey were administered twenty times to 697 different camping parties, the results would be the same, plus or minus 2.8% in nineteen of those samples.

The analysis assumes a response that is representative of all campers at each campground during the survey period and all responses are weighted to represent the population of front-country campers in LLYK during the survey period.

With 1,082 surveys returned this year, the number of returned surveys was less than last year's 1225. Compared to last year, Lake Louise and Redstreak received less surveys. Lake Louise missed the first two waves and had 93 less surveys returned. Redstreak did not miss any waves and had 80 less surveys returned. On the other hand, Kicking Horse had 30 more surveys returned.

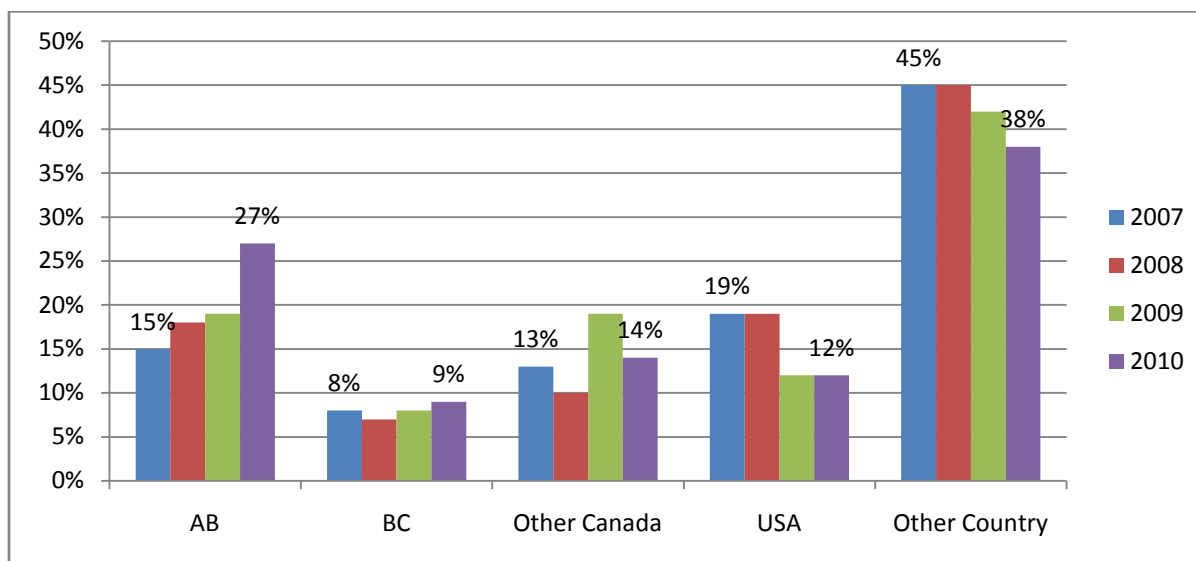
Campground	Surveys Distributed	Valid Responses	Response Rate	Margin of Error
Lake Louise	1,600	300	19%	± 5.5
Kicking House	1,200	411	34%	± 4.4
Redstreak	1,800	371	21%	± 4.5



3. About the Campers

3.1 Place of Residence

The majority of campers are from overseas



Most of the respondents are from overseas (38%). Of the 14% outside Alberta and British Columbia; Saskatchewan, Ontario, Quebec, and Saskatchewan are the primary origins of camping parties. Of the 38% from other countries, 33% are from Germany, 20% are from The Netherlands, and 15% are from Switzerland. Over the past four years, Albertan campers have increased by 12%, while campers from overseas and the US decreased by 7%.

The proportion of camper origins vary by campground

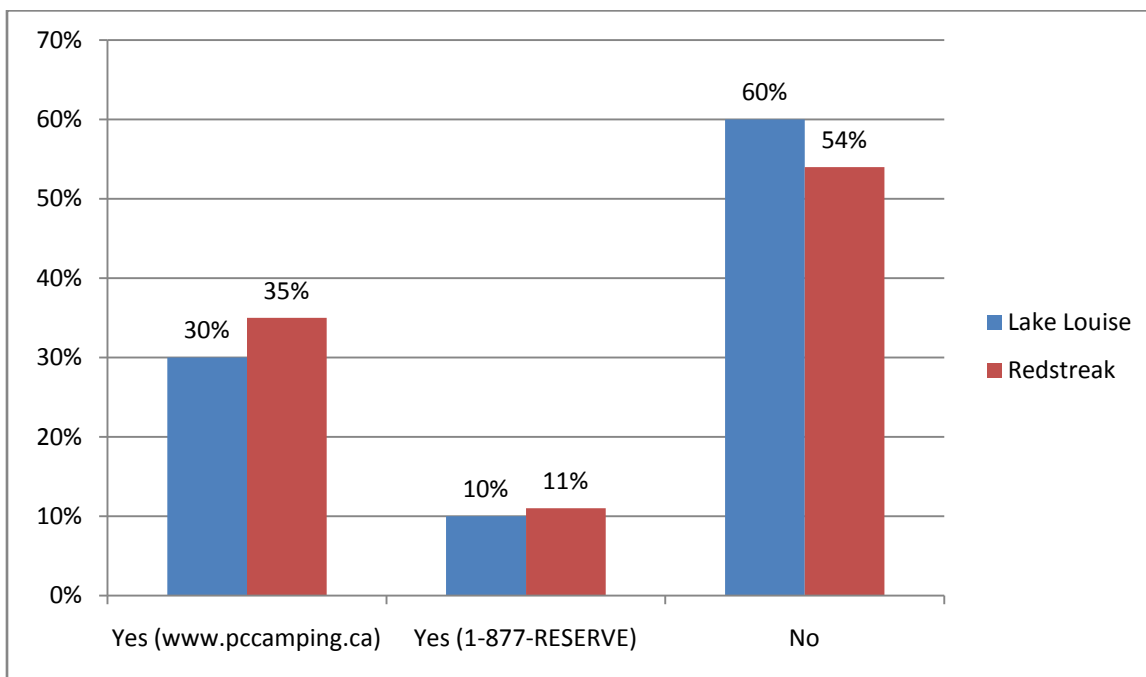
Visitor Origin By Campground	Lake Louise	Kicking Horse	Redstreak
Alberta	11%	17%	51%
BC	8%	11%	8%
Other Canada	16%	12%	13%
USA	21%	7%	11%
Other Country	44%	54%	17%

The proportions of camper origin are slightly different with each campground. Albertans are more likely (51%) to camp at Redstreak than campers residing elsewhere. Campers from overseas are more likely to camp at Kicking Horse (54%) and Lake Louise (44%) than campers residing elsewhere. These proportions remain consistent with those from previous years.



3.2 Reservations

Most campers do not make reservations

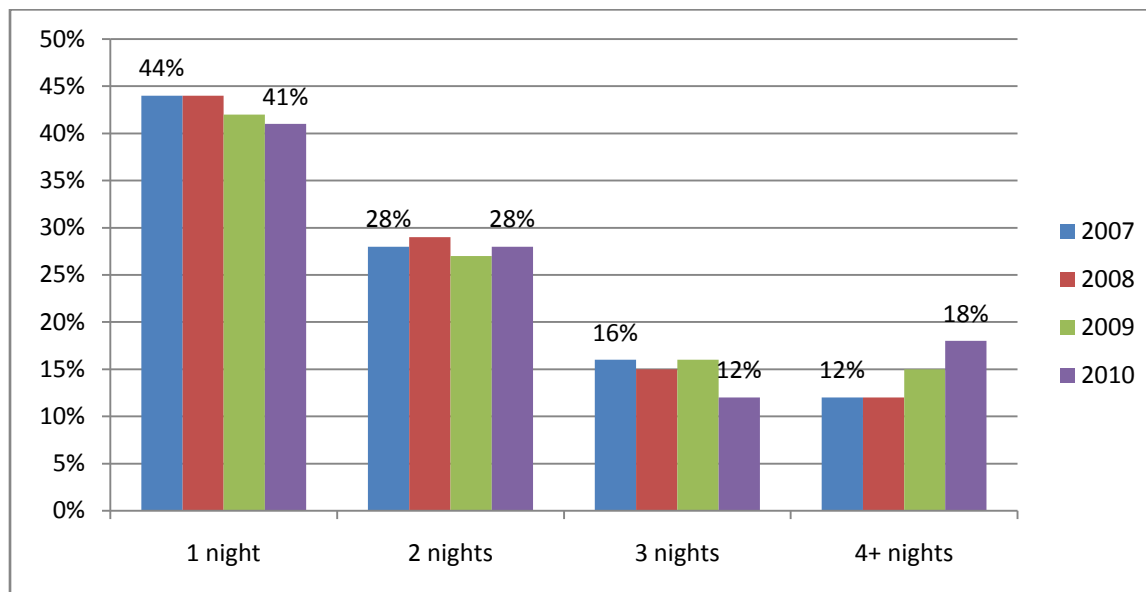


Reservations are available at Lake Louise and Redstreak. More than half of Lake Louise and Redstreak campers did not make a reservation for their visit. Campers from Alberta and the US (both 53%) were the most likely to make reservations, while campers from overseas (75%) were the least likely to make reservations.



3.3 Length of Stay

More than half of campers to LLYK stay one or two nights



More than half (69%) of campers to LLYK stay one or two nights. This has remained consistent over the past 4 years. Campers are more likely (25%) to stay 4 or more nights at Redstreak than any other campground. On the other hand, campers are more likely (48%) to say for one night at Kicking Horse than any other campground.

Campground	Average Length of Stay
Lake Louise	2.1
Kicking Horse	2.3
Redstreak	2.9

The average length of stay in both campgrounds was 2.4 nights. Albertans stay the longest (3.1 nights) and Americans stay the shortest time (2.0 nights).

	Average Length of Stay
Reservations	3.3
No Reservations	1.9

Like previous years, the average number of nights stayed was longer for those who made reservations.



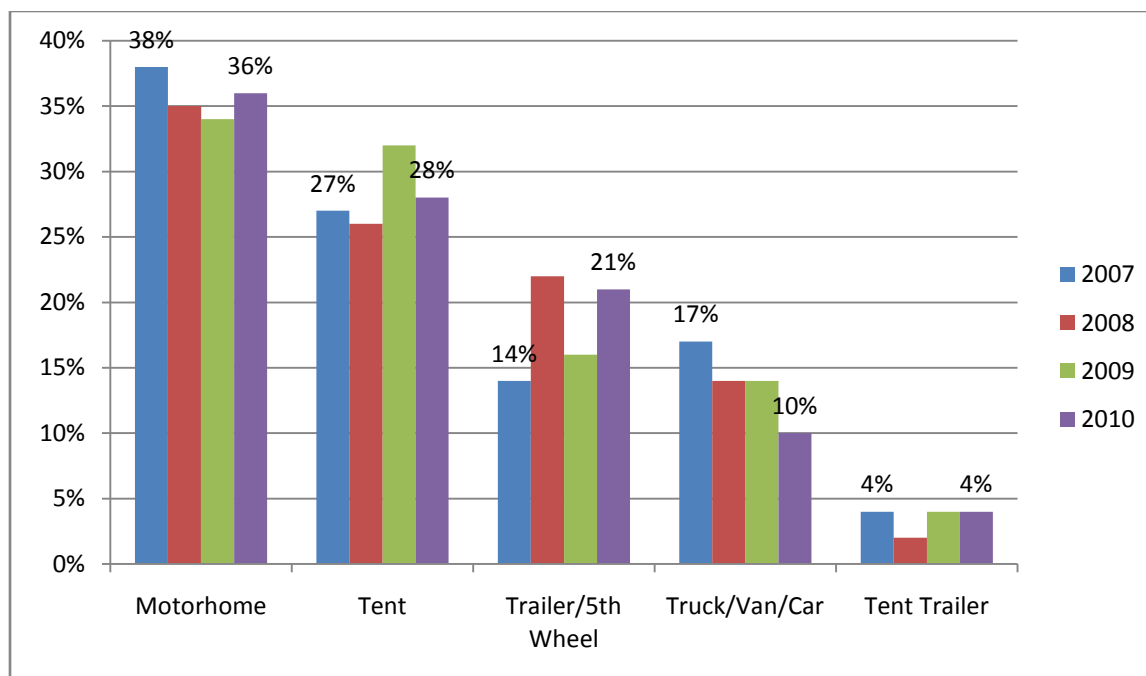
3.4 Party Size

	Average Party Size
2010	2.8
2009	2.7
2008	2.9
2007	2.8

The average camping party size is 2.8 for LLYK campgrounds. This has remained consistent over the past years. Party size also remains consistent through all campgrounds.

3.5 Camping Shelter

Motorhomes and tents are the most common form of shelter



Motorhomes and tents are the most common camping shelter used in LLYK campgrounds. This has stayed consistent over the past 4 years. Overseas campers are more likely (67%) to use motorhomes, while Albertans (44%) are more likely to use trailers or 5th wheels. Tents were the second most used form of camping shelter for campers from all places of residence, except for the US where it was the third most used form of shelter behind motorhomes and trailers/5th wheels.

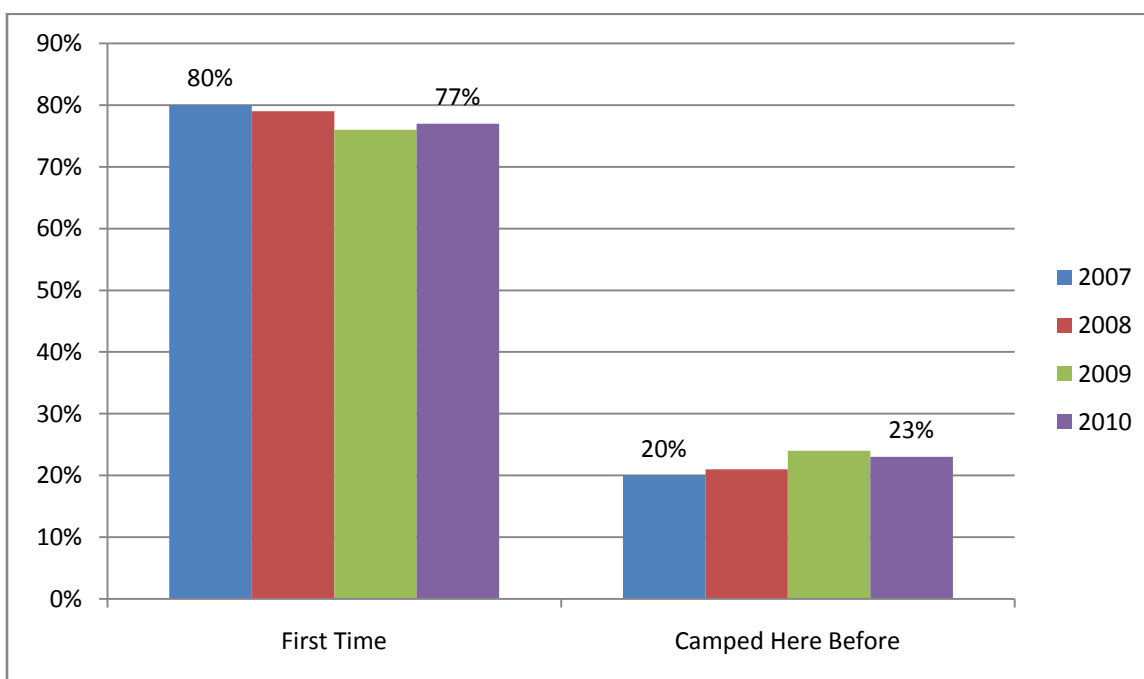


Camping Shelter Used by Campground	Lake Louise	Kicking Horse	Redstreak
Tent	26%	31%	26%
Truck camper/van/car	8%	14%	8%
Small tent trailer	2%	4%	7%
Motorhome	46%	41%	22%
Large trailer/5 th wheel	17%	10%	37%

Accommodations used by campers vary between campgrounds. Campers to Lake Louise are more likely (46%) to use motorhomes and campers to Redstreak are more likely (37%) to use large trailers or 5th wheels.

3.6 Previous Visits

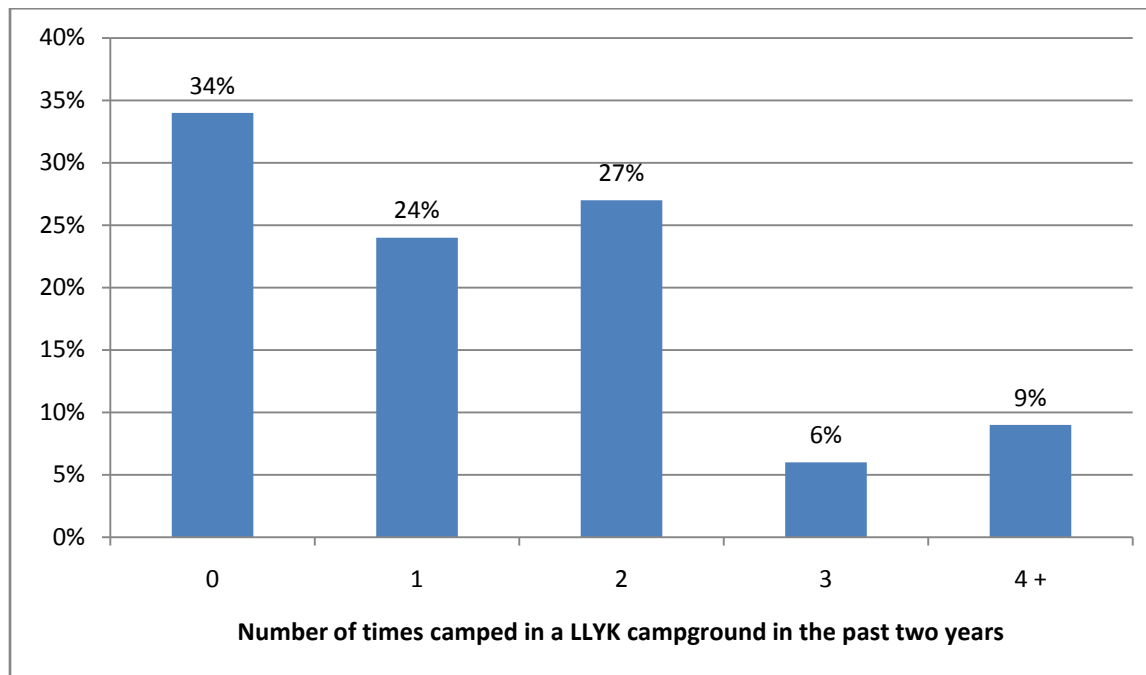
Most are camping here for the first time



Most campers to LLYK are here for the first time. Redstreak has the highest level of repeat campers (34%). Based on camper origin, Alberta has the highest level of repeat campers (50%). These results are consistent with previous years.



Of the returnees, 66% have camped here in the last two years



Of the returnees from Alberta (50%), 72% of those repeat visits occurred in the past two years.

3.7 Future Visits

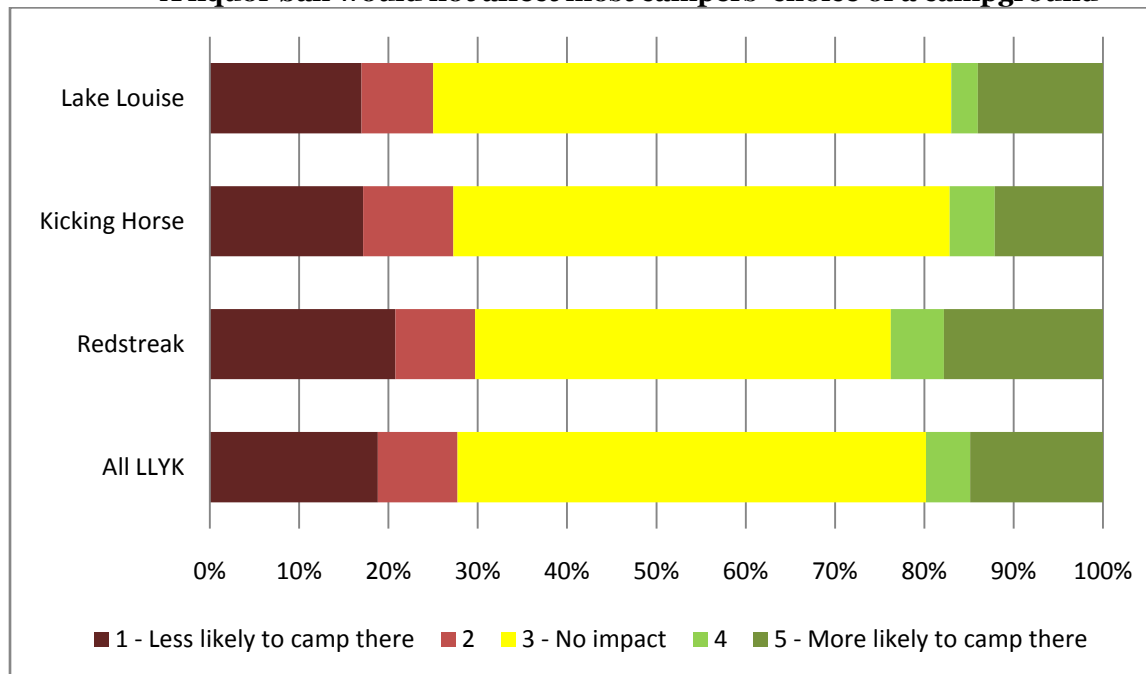
Will You Stay At This Campground Again?	Lake Louise	Kicking Horse	Redstreak
Yes	58%	63%	77%
No	9%	5%	5%
Am not returning to area	33%	31%	18%

A vast majority (66%) of campers said they would stay at this campground again. Almost all Albertans (95%) said they will stay at this campground again. One-third (33%) of the campers from the US and over half (60%) of the campers from overseas said that would like to return as well.



3.8 Liquor Ban

A liquor ban would not affect most campers' choice of a campground



Approximately half of the campers were aware of the liquor ban in some campgrounds on long weekends, 40% were aware before arriving at the campground and 8% were aware upon arriving at the campground. Overall, approximately half of the campers said a liquor ban would not affect their choice in campground. There is little variance among campgrounds.



3.9 Additional Comments

Over half of the campers provided additional comments about their camping experience. Most campers enjoyed their stay, had complaints about the campground's facilities, complaints about the washroom facilities, or complaints about train/outside noise. A complete list of comments is provided in Appendix D.




Rank	Lake Louise	Kicking Horse	Redstreak	All LLYK Campgrounds
1	Complaints about Facilities (25%)	Enjoyed our Stay (34%)	Complaints about Facilities (37%)	Enjoyed our Stay (30%)
2	Enjoyed our Stay (22%)	Complaints about Facilities (24%)	Enjoyed our Stay (33%)	Complaints about Facilities (29%)
3	Complaints about Washroom Facilities (21%)	Complaints about Washroom Facilities (19%)	Complaints about Washroom Facilities (8%)	Complaints about Washroom Facilities (16%)
4	Complaints about Train/Outside Noise (16%)	Complaints about Train/Outside Noise (7%)	Complaints about Services (7%)	Complaints about Train/Outside Noise (7%)



4. Satisfaction

4.1 Measuring Satisfaction

The Traffic Light Indicator system was developed for easier review of satisfaction levels. This indicator helps management assess how well they are doing in certain areas. The thresholds show areas where visitors are satisfied, areas that should be monitored, and areas that need immediate attention. The system is outlined in the table below.

Traffic Light Indicator System		
Green Light Doing Well		50% score 5/5 ≤10% score 1,2 or 3/5
Amber Light Should Monitor		Meets one of the above thresholds
Red Light Needs Attention		Fails to meet both of the above thresholds

Visitors were asked to rate eleven elements on a scale of one to five, where five is very satisfied and one is not at all satisfied.

From 2005-2009, the threshold for 1, 2, or 3/5 percent was ≤15%. This year, the threshold is ≤10%. This makes it more difficult to achieve a green light. Therefore, some elements that received green lights in the past may not receive them this year.



4.2 Overall Summary of Camper Satisfaction

Element	Assessment	Traffic Light	n (camping parties, weighted)	Mean	% Very Satisfied (5)	% Dissatisfied or neutral (1-3)
Noise control	Should Monitor	○●○	8153	4.1	53%	23%
Sense of security	Doing Well	○○●	8423	4.6	69%	4%
Availability of activities	Needs Attention	●○○	6322	4.3	46%	22%
Size of campsite	Should Monitor	○●○	8604	4.2	50%	20%
Cleanliness of campsite	Needs Attention	●○○	8474	4.0	43%	28%
Layout of campsite	Doing Well	○○●	8623	4.5	66%	7%
Cleanliness of washrooms	Needs Attention	●○○	7982	4.5	41%	27%
Condition of facilities	Needs Attention	●○○	8158	4.4	40%	26%
Courteousness of kiosk staff	Doing Well	○○●	7966	4.7	76%	5%
Opportunities to view scenery	Should Monitor	○●○	7983	4.5	59%	16%
Overall camping experience	Needs Attention	●○○	8475	4.5	45%	14%

Only three out of eleven elements received a green light. Areas of high satisfaction are “Sense of security”, “Layout of campsite”, and “Courteousness of kiosk staff”. “Layout of campsite” received a green light after receiving a red light last year. “Courteousness of kiosk staff” has received a green light for the past four years. On the other hand, “Cleanliness of washrooms” and “Conditions of facilities” both received red lights for the past four years. Also, “Cleanliness of campsite” received a red light after receiving a green light last year.



Element	LLYK	All Field Units
Noise control	○●○	○●○
Sense of security	○○●	○○●
Availability of activities	●○○	●○○
Size of campsite	○●○	○●○
Cleanliness of campsite	●○○	●○○
Layout of campsite	○○●	○○●
Cleanliness of washrooms	●○○	●○○
Condition of facilities	●○○	●○○
Courteousness of kiosk staff	○○●	○○●
Opportunities to view scenery	○●○	○●○
Overall camping experience	●○○	○○●

The LLYK campgrounds satisfaction items rate similar when compared to the results from all field units. However, “Overall camping experience” was rated lower when compared to the results from all field units.



4.3 Lake Louise Campground Satisfaction

Element	Assessment	Traffic Light	n (camping parties, weighted)	Mean	% Very Satisfied (5)	% Dissatisfied or neutral (1-3)
Noise control	Needs Attention	●○○	4527	4.0	49%	26%
Sense of security	Doing Well	○○●	4657	4.6	69%	5%
Availability of activities	Needs Attention	●○○	3403	4.2	46%	23%
Size of campsite	Should Monitor	○●○	4771	4.2	50%	21%
Cleanliness of campsite	Needs Attention	●○○	4690	3.9	43%	29%
Layout of campsite	Doing Well	○○●	4787	4.6	64%	7%
Cleanliness of washrooms	Needs Attention	●○○	4364	3.8	35%	33%
Condition of facilities	Needs Attention	●○○	4445	3.9	37%	30%
Courteousness of kiosk staff	Doing Well	○○●	4380	4.7	74%	5%
Opportunities to view scenery	Should Monitor	○●○	4397	4.3	57%	21%
Overall camping experience	Needs Attention	●○○	4673	4.2	41%	18%

Only 3 elements assessed earned a green light. “Sense of security” and “Courteousness of kiosk staff” have received green lights for the past 4 years. “Layout of campsite” received a green light this year after receiving a red light last year. However, “Available of activities”, “Cleanliness of washroom”, and “Condition of facilities” have received its fourth red light in a row. Also, after 3 years of green lights, “Cleanliness of campsite” received a red light this year.



4.4 Kicking Horse Campground Satisfaction

Element	Assessment	Traffic Light	n (camping parties, weighted)	Mean	% Very Satisfied (5)	% Dissatisfied or neutral (1-3)
Noise control	Should Monitor	○●○	2131	4.2	50%	23%
Sense of security	Doing Well	○○●	2245	4.6	69%	3%
Availability of activities	Needs Attention	●○○	1721	4.2	42%	22%
Size of campsite	Should Monitor	○●○	2291	4.2	51%	18%
Cleanliness of campsite	Needs Attention	●○○	2268	4.1	46%	25%
Layout of campsite	Doing Well	○○●	2285	4.6	69%	6%
Cleanliness of washrooms	Needs Attention	●○○	2154	3.9	34%	29%
Condition of facilities	Needs Attention	●○○	2222	4.0	34%	28%
Courteousness of kiosk staff	Doing Well	○○●	2108	4.8	79%	4%
Opportunities to view scenery	Doing Well	○○●	2165	4.5	61%	9%
Overall camping experience	Should Monitor	○●○	2251	4.4	46%	9%

Kicking Horse received four red lights. This is the most received out of all LLYK campgrounds. “Sense of security”, “Courteousness of kiosk staff”, and “Opportunities to view scenery” have received green lights for the past four years. “Layout of campsite” earned a green light after receiving a red light last year. However, “Availability of activities”, “Cleanliness of washrooms”, and “Condition of facilities” received red lights for a fourth year in a row. Also, after receiving green lights for the past three years, “Cleanliness of campsite” received a red light this year.



4.5 Redstreak Campground Satisfaction

Element	Assessment	Traffic Light	n (camping parties, weighted)	Mean	% Very Satisfied (5)	% Dissatisfied or neutral (1-3)
Noise control	Should Monitor	○●○	1495	4.5	68%	12%
Sense of security	Doing Well	○○●	1520	4.6	68%	6%
Availability of activities	Should Monitor	○●○	1197	4.3	51%	19%
Size of campsite	Needs Attention	●○○	1542	4.2	48%	22%
Cleanliness of campsite	Needs Attention	●○○	1516	4.0	40%	27%
Layout of campsite	Should Monitor	○●○	1551	4.5	65%	11%
Cleanliness of washrooms	Doing Well	○○●	1464	4.5	66%	9%
Condition of facilities	Should Monitor	○●○	1490	4.4	57%	12%
Courteousness of kiosk staff	Doing Well	○○●	1477	4.7	78%	4%
Opportunities to view scenery	Should Monitor	○●○	1421	4.5	61%	11%
Overall camping experience	Should Monitor	○●○	1551	4.4	53%	11%

Although Redstreak only received three green lights, they also have received the least number of red lights (two). “Sense of security”, “Availability of activities” and “Courteousness of kiosk staff” have received green lights for the past four years. After receiving red lights three years in a row, “Availability of activities” received an amber light this year. However, after receiving green lights for the past three years, “Opportunities to view scenery” received an amber light this year and “Cleanliness of campsite” received a red light this year.



Appendix A: Satisfaction Traffic Lights from 2007 -2010

All LLYK Campgrounds

Element	2007	2008	2009	2010
Noise control	NA	NA	○●○	○●○
Sense of security	○○●	●○○	○○●	○○●
Availability of activities	●○○	○○●	●○○	●○○
Size of campsite	NA	NA	○●○	○●○
Cleanliness of campsite	○○●	○○●	○○●	●○○
Layout of campsite	NA	NA	●○○	○○●
Cleanliness of washrooms	●○○	●○○	●○○	●○○
Condition of facilities	●○○	●○○	●○○	●○○
Courteousness of kiosk staff	○○●	○○●	○○●	○○●
Opportunities to view scenery	○○●	○○●	○○●	○●○
Overall camping experience	○●○	○●○	○●○	●○○



Lake Louise

Element	2007	2008	2009	2010
Noise control	NA	NA	○●○	●○○
Sense of security	○○●	○○●	○○●	○○●
Availability of activities	●○○	●○○	●○○	●○○
Size of campsite	NA	NA	○●○	○●○
Cleanliness of campsite	○○●	○○●	○○●	●○○
Layout of campsite	NA	NA	●○○	○○●
Cleanliness of washrooms	●○○	●○○	●○○	●○○
Condition of facilities	●○○	●○○	●○○	●○○
Courteousness of kiosk staff	○○●	○○●	○○●	○○●
Opportunities to view scenery	○○●	○○●	○○●	○●○
Overall camping experience	○○●	○○●	●○○	●○○



Kicking Horse

Element	2007	2008	2009	2010
Noise control	NA	NA	○●○	○●○
Sense of security	○○●	○○●	○○●	○○●
Availability of activities	●○○	●○○	●○○	●○○
Size of campsite	NA	NA	○●○	○●○
Cleanliness of campsite	○○●	○○●	○○●	●○○
Layout of campsite	NA	NA	●○○	○○●
Cleanliness of washrooms	●○○	●○○	●○○	●○○
Condition of facilities	●○○	●○○	●○○	●○○
Courteousness of kiosk staff	○○●	○○●	○○●	○○●
Opportunities to view scenery	○○●	○○●	○○●	○○●
Overall camping experience	○●○	○●○	○○●	○●○



Redstreak

Element	2007	2008	2009	2010
Noise control	NA	NA	○●○	○●○
Sense of security	○○●	○○●	○○●	○○●
Availability of activities	●○○	●○○	●○○	○●○
Size of campsite	NA	NA	●○○	●○○
Cleanliness of campsite	○○●	○○●	○○●	●○○
Layout of campsite	NA	NA	●○○	○●○
Cleanliness of washrooms	●○○	○○●	○○●	○○●
Condition of facilities	●○○	○○●	○○●	○●○
Courteousness of kiosk staff	○○●	○○●	○○●	○○●
Opportunities to view scenery	○○●	○○●	○○●	○●○
Overall camping experience	○●○	○○●	○○●	○●○



Appendix B: Sample Weighting

The results of this survey are weighted up to the population of campers, who camped within the LLYK field unit during the survey period of June to August, 2010. The campgrounds had 20,126 occupied site nights during this period.

Lake Louise	10,210
Kicking Horse	5,316
Redstreak	4,600

Dividing these numbers by the average length of stay reported by campers in each campground:

Lake Louise	2.42 (40% with reservation)	1.87 (60% without reservation)
Kicking Horse		2.27 (100% without reservation)
Redstreak	3.94 (46% with reservation)	1.97 (54% without reservation)

This produces an estimated population of camping parties of 8,825.

	Camping Parties with Reservation	Camping Parties without Reservation
Lake Louise	1,969	2,916
Kicking Horse		2,342
Redstreak	732	866

Returned surveys (1082) were weighted by campground so that results presented in this report would reflect the entire population of camping parties during this period.

	Returned Surveys		Weight Factor	
	With Reservation	Without Reservation	With Reservation	Without Reservation
Lake Louise	121	179	16.273	16.291
Kicking Horse		411		5.698
Redstreak	732	866	4.306	4.308



Appendix C: 2010 Campground Survey

Survey for Campgrounds With Reservations



parkscanada.gc.ca

Parks Canada is striving to provide you with the best possible camping experience. Please take two minutes to complete this form before you leave and return it to the **campground kiosk** when you check out.

Please rate your satisfaction with the following aspects of this campground (shade N/A for any items that do not apply to this visit).

Where do you live?

- Canada (please provide Postal Code):
- United States (please provide Zip Code):
- Other Country (please specify):

Did you make a reservation for this stay?

- Yes (used www.pccamping.ca)
- Yes (used 1-877-RESERVE)
- No

How many nights are you staying at this campground during this visit?

How many people (including children) are in your camping party?

What type of sleeping unit are you using at this campground? (shade all that apply)

- Tent
- Motorhome
- Tent trailer
- Travel trailer/5th wheel
- Truck camper
- Other (please specify):
- Van or car

Have you stayed in this campground before?

- Yes, how many times in the past two years?
- No

Will you stay at this campground again?

- Yes
- No
- I am not planning to return to the area

	N/A	Very satisfied			Not at all satisfied	
		5	4	3	2	1
Noise control	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your sense of security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Size of your campsite	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Layout of your campsite	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of your campsite	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of the washroom	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Condition of the campground facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courteousness of the kiosk staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunities to view the scenery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your overall visit to this campground	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Did you know Parks Canada recently introduced a liquor ban in some campgrounds on long weekends?

- Yes, I knew before we came
- Yes, I found out when I arrived
- No

Would having a liquor ban affect your choice of a campground?

- Less likely to camp there
- No Impact
- More likely to camp there

Additional Comments:

Thank you for taking the time to respond.

Français au verso



Canada

45921





Survey for Campgrounds Without Reservations



parkscanada.gc.ca



Parks Canada is striving to provide you with the best possible camping experience. Please take two minutes to complete this form before you leave and return it to the **campground kiosk** when you check out.

Please rate your satisfaction with the following aspects of this campground (shade N/A for any items that do not apply to this visit).

Where do you live?

- Canada (please provide Postal Code):
- United States (please provide Zip Code):
- Other Country (please specify):

How many nights are you staying at this campground during this visit?

How many people (including children) are in your camping party?

What type of sleeping unit are you using at this campground? (shade all that apply)

- Tent
- Motorhome
- Tent trailer
- Travel trailer/5th wheel
- Truck camper
- Other (please specify):
- Van or car

Have you stayed in this campground before?

- Yes, how many times in the past two years?
- No

Will you stay at this campground again?

- Yes
- No
- I am not planning to return to the area

	N/A	Very satisfied			Not at all satisfied	
		5	4	3	2	1
Noise control	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your sense of security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Size of your campsite	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Layout of your campsite	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of your campsite	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of the washroom	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Condition of the campground facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courteousness of the kiosk staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunities to view the scenery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your overall visit to this campground	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Did you know Parks Canada recently introduced a liquor ban in some campgrounds on long weekends?

- Yes, I knew before we came
- Yes, I found out when I arrived
- No

Would having a liquor ban affect your choice of a campground?

- Less likely to camp there
- No Impact
- More likely to camp there

Additional Comments:

Thank you for taking the time to respond.

Français au verso



22598





Appendix D: Additional Comments

Lake Louise

Complaints about washroom cleanliness

- SHOWER BUILDING DIRTY. STALLS NOT ALL WORKING. BATHROOMS NEED REPAIR.
- THE SHOWERS AND TOILETS ARE DIRTY! PLEASE CLEAN THEM MORE TIMES A DAY!
- WASHROOMS COULD BE CLEANED-GROUTMOLD.

Complaints about washroom facilities

- 2 OF THE WOMEN'S SHOWERS WERE OUT OF SERVICE THE WHOLE TIME WE WERE HERE. NEED MORE SHOWERS.
- 2 SHOWERS OUT OF ORDER AND BATHROOM
- 3 OF THE 6 SHOWERS IN THE WOMENS WASHROOM WE'RE OUT OF ORDER!
- 48 HOURS WITH NO SOAP/NO TOILET PAPER SUGGESTS NOT CLEANED AS WELL AS PER FOUL SMELL. SHOWER HANDLE DUCT TAPED TO WALL, DOORS NOT LOCKING IN WASHROOMS, MOLD GROWING FROM ROOF OF WASHROOM, HANDICAP SHOWER NOT WORKING, GROUT IN BATHROOMS BLACK WITH MOLD.
- ANNOYING TAPS IN WASHROOMS.
- COLD SHOWER
- CONDITIONS OF THE SHOWER ROOMS ARE A DISGRACE TO A NATIONAL PARK IN CANADA. SOME SHOWERS NOT WORKING, SHOWER CURTAINS, HOOKS IN SHOWERS MISSING, DOOR LOCKS TO SHOWERS MISSING.
- FEW SHOWERS FOR SUCH A BIG CAMPGROUND.
- FOR THE SIZE OF THE CAMPGROUND, YOU SHOULD MAKE SURE ALL THE SHOWERS ARE WORKING. THREE OUT OF 5 ISN'T ENOUGH.
- HOT WATER IN THE SHOWER IS NOT REALLY HOT.
- I DIDN'T NEED IT THIS TIME, BUT I THINK THERE SHOULD BE A 2ND SHOWER BUILDING ON THE 2ND PART OF THE HARD TRAILER CAMPGROUND.
- LADIES SHOWERS 2 OF 5 NOT WORKING. UNACCEPTABLE! NEED MORE RESTROOM FACILITIES.
- LESS OUT-OF-ORDER SHOWERS.
- MORE SHOWERS WOULD BE NICE AS SOME OF STALLS WERE OUT OF ORDER
- MORE SHOWERS WOULD BE NICE, WAITING TIMES ARE LONG.
- MORE SHOWERS. MORE HOT WATER IN THE SHOWERS.
- NEED HAND DRYERS IN THE WASHROOMS.
- NO SOAP IN MEN'S WASHROOMS. ALSO NEED TOWELS IN WASHROOMS
- ONE SET OF SHOWERS FOR 189 SITES IS UNACCEPTABLE AND FURTHERMORE, HAVING 2 OUT OF 5 NOT WORKING IS NOT RIGHT.
- ONLY ONE CENTRAL SHOWER PLACE. SHOWERS COLD. TOO LITTLE SHOWERS AND TOILETS.
- POOR SHOWER CURTAINS.
- SHOWER WATER IN DISABLED RESTROOM, COLD TO BARELY WARM. ALSO SHOWER FAUCET BROKEN.



- SHOWERS ARE COLD AND NOT ENOUGH.
- SHOWERS ARE EXTREMELY HOT.
- SHOWERS NEED TO BE KEPT IN WORKING ORDER ONLY 1/2 WERE WORKING.
- THE RESTROOM FACILITIES ARE TERRIBLY INADEQUATE AND MANY WERE NOT IN GOOD WORKING ORDER. NOT VERY PLEASING!
- THE SHOWERS NEED TO BE WORKING. YOU TAKE HUNDREDS OF DOLLARS A DAY AND WHY NOT FIX THE SHOWERS. OTHERWISE VERY CLEAN AND NICE SPOTS.
- THERE AREN'T ENOUGH SHOWERS AND THEY'RE FAR AWAY. (WE WERE IN SECTION E, TENT.)
- THERE WERE A LOT OF SHOWER OR TOILETS OUT OF ORDER IN DE WASHROOMS. AND I SAW NOBODY FIX IT.
- THIS CAMPGROUND IS GOOD BUT NOT ENOUGH SHOWERS
- TOO FEW SHOWERS AND HALF OUT OF ORDER. INADEQUATE DOES NOT COME CLOSE TO FACILITES SATISFACTION RATING.
- WASHROOMS / SHOWERS TOO FAR AWAY / NEED MODERNIZING
- WASHROOMS NEEDS IMPROVEMENT.
- WOMEN'S SHOWERS. ELECTRICITY IN SHOWERS NOT WORKING FOR HAIR DRYERS. SHOWER NOT WORKING AND THE OTHER OUT OF ORDER. TAPE USED TO LOCK DOOR AND AROUND TAPS. SHOWERS NOT CLEAN AND NEED NEW SHOWER CURTAINS. 4 SHOWERS FOR WHOLE CAMPGROUND ISN'T REALLY GOOD
- YOUR WASHROOMS NEED PAPER TOWEL!

Complaints about other facilities

- A LAUNDROMAT SERVICE ON SITE WOULD BE NICE. NOT ENOUGH SHOWERS.
- ALL CAMPSITES SHOULD HAVE FIREPITS! FIRE IS THE MOST IMPORTANT PART OF CAMPING EVEN IN AN RV!
- ALL SITES SHOULD HAVE FIRE PITS TO ENRICH CAMPING EXPERIENCE.
- DUMP STATION IN EXTREMELY POOR CONDITION.
- SINGLE SITES TOO OPEN. NOT AT ALL PRIVATE.
- FIRE PITS!! A VERY LARGE PART OF CAMPING. ALSO, A 2ND AND 3RD CHECK IN SITE. POT HOLES AT DUMP STATION.
- FIREPITS ARE TOO SMALL. POST TIMES WHEN SHOWERS ARE CLEANED SO ONE DOESN'T HAVE TO WAIT 45 MIN
- FIREPITS WERE DIFFICULT TO USE. TOO SMALL.
- FOR THE RV'S THE PARK LOOKS LIKE A NORMAL PARKING E.G. JASPERS CAMPROUND. WHISTLER IS MORE CAMPGROUND! UNFORTUNATLY THE CAMPGROUND WAS HOT. WORTH THE WAITING AND TROUBLE FOR!
- GARBAGE UNITS TOO FAR AWAY FROM CAMPING PLACE.
- GRAY WATER DISPOSAL FOR TENTERS IS NON EXISTANT.
- I WONDER WHY EVERYTHING IS SO RUNDOWN IN CANADIAN NATIONAL PARKS.
- IF I WANTED TO CAMP/SET UP TENT ON A GRAVEL PIT, I WOULD GO TO A GRAVEL PIT. HORRIBLE SITE, THE WORST CAMPGROUND I'VE SEEN,
- INADEQUATE FACILITIES AND COST IS TOO HIGH FOR SERVICES OFFERED- DECEIVING!
- IT REALLY SUCKS NOT HAVING A CAMPFIRE.
- IT WOULD BE NICE IF THERE WERE MORE FACILITIES (INCL. HOT WATER) TO DO THE DISHES.
- IT WOULD BE PREFERABLE TO HAVE A CIRCULAR FIRE PIT MAYBE EVEN ON THE GROUND WITH A REMOVABLE GRILL INSTEAD OF ONE THAT'S ALREADY IN PLACE.
- LARGE DISTANCE TO GARBAGE DISPOSAL. WE HIGHLY APPRECIATED THE PRESENTATIONS ABOUT THE GRIZZLY.



- MAYBE AS AN IDEA BUS SHUTTLE FROM CAMPSITE TO LAKE LOUISE + MORAINÉ LAKE IN SUMMER MONTHS. TO STOP CONGESTION IN CAR PARKS
- MORE CHOICES AVAILABLE FOR CAMPING. WE DO NOT REQUIRE HOOKUPS AND FIND THE PRICE HIGH DUE TO THAT FACT. VERY NOISY WITH TRAINS AND TRAFFIC.
- MORE PARKING AT LAKE LOUISE PLEASE WE HAD TO LEAVE WITHOUT VIEWING THE LAKE.
- MORE WATER TAPS FOR FILLING BOTTLES. NO RECYCLING FOR CARDBOARD ON SITE. SHUTTLE BUS TO LL VILLAGE WOULD BE LOUD.
- NO POSSIBILITY FOR LAUNDRY / WASHROOMS. LONG DISTANCE TO SHOWERS. TAP FOR FRESH WATER ON THE CAMPGROUND. NOISY RAILWAY.
- THE GROUND IS TOO HARD FOR THE TENT PEGS.
- OVERFLOW WAS NOT GOOD FOR FACILITIES.
- ROADSIDE SIGNS IN KOOTENAY NATIONAL PARK ARE BADLY IN NEED OF REPAINTING AND HAVE BEEN THIS WAY FOR MANY YEARS!
- SITES TOO CLOSE TO EACH OTHER.
- THE RATING OF 1 FOR "OPPORTUNITIES TO VIEW THE SCENERY" IS DUE TO THE FACT THAT WE WERE IN THE TENT SECTION WHICH WAS A TREED AREA.
- THE SITE WOULD BENEFIT FROM MORE FULL HOOK-UPS.
- THE TABLE IN 145 IS BROKEN SHOULD BE FASTENED BACK BEFORE IT BREAKS CLEAR OFF.
- TREES OBSCURE VIEWS.
- VERY POOR SIGNAGE COMING FROM HIGHWAY 1 @ 2ND 4WAY STOP THERE IS NO INDICATION THAT THE CAMPGROUND IS TO THE LEFT.
- WE ABSOLUTELY HATED HAVING TO SHARE A CAMPSITE WITH SOMEONE. IT WAS VERY UNCOMFORTABLE. IT WAS ALSO VERY DIFFICULT TO GET OUR TRAILER CLOSE ENOUGH TO THE WATER TAP.
- WE COULDN'T FIND A PLACE TO WASH OUR DISHES OUTSIDE THE RV!
- WE DID NOT HAVE CLOSE ACCESS TO FIREWOOD (OURS WAS EMPTY WHEN WE ARRIVED).
- WE DIDN'T LIKE THE "DOUBLE" CAMPSITES - WE RATHER HAVE OUR OWN AND NOT SHARE. WE WILL COME BACK THOUGH, BECAUSE WE LIKE HAVING ELECTRICITY.
- WE FOUND THE SITE TIGHT (#106) WHEN SHARING WITH SOMEONE WE DIDN'T KNOW. ELECTRICAL SHOULD BE STAGGERED. LAYOUT IS POOR.
- WE WERE NOT AWARE THAT FIRE PITS WERE NOT AVAILABLE AT OUR SITE #32.
- WHY AREN'T ALL YOUR PULLTHROUGH ELECTRICAL
- WIFI PLEASE
- WOULD BE NICE IF MORE ELECTRICAL SITES HAD FIREPITS. KIDS ENJOY COOKING OVER CAMPFIRES AT NIGHT
- WOULD LIKE TO HAVE A FIREPIT AT OUR SITE.
- WOULD LIKE TO HAVE HAD WATER AT THE CAMPSITE. OUR CAMPSITE WAS AWFUL SMALL FOR OUR SIZE.

Complaints about services

- 1/2 HOUR WAIT TO CHECK IN EVEN THOUGH WE HAD RESERVATIONS. PEOPLE WERE WALKING UP AND CUTTING INTO THE LINE AND WERE BEING SERVED BY THE KIOSK STAFF.
- BETTER NOISE CONTROL.
- FILL ALL SPOTS WITH 1 RV BEFORE PUTTING 2 CAMPERS SIDE BY SIDE.
- FRI AUG 13 AT NOON, WE WERE 9TH IN LINE AND IT TOOK ONE HOUR TO GET TO THE RECEPTION DESK. THERE WERE CARS THAT TOOK 15 MINS TO DISCUSS.



- HAVING ONE STAFF ON A CHECK IN WHO HAD DIFFICULTY UNDERSTANDING ENGLISH ON ONE OF YOUR BUSIEST WEEKENDS WAS A MISTAKE. BUS FACILITIES TO ATTRACTIONS WOULD VASTLY IMPROVE OPPORTUNITIES TO SEE SCENERY (AND HELP THE ENVIRONMENT!)
- OUR RESERVATION WAS MADE IN APRIL SO WE WERE GUARANTEED A SPOT. WE DID NOT ARRIVE UNTIL AFTER 9:30 PM SO WE WERE GIVEN A CAMPING SPOT STILL AVAILABLE. WE WOULD HAVE PREFERRED A SPOT NEAR THE RIVER. APPARENTLY, THE POLICY IS FIRST COME FIRST (BEST SPOTS)
- PHONE SYSTEM FOR RESERVATIONS IS AWFUL! NEED A NEW PLAN.
- REGISTRATION LINE UP TOO LONG.
- RESERVATION ORGANIZATION COULD BE MORE EFFICIENT AND WORKING.
- GOOD PARTY LOT OF NOISE LATE WARDENS SHOULD CHECK AFTER 11 PM AT NIGHT. WE WERE ALL YOUNG ONCE
- SHUTTLE SERVICE TO LAKE LOUISE WOULD BE GOOD.
- WE WOULD HAVE LIKED IF A PUBLIC BUS WENT UP TO LAKE LOUISE (LOTS OF CARS/RVS ALL GOING THE SAME PLACE).
- WONDERING WHY YOU DON'T HAVE MORE THAN ONE WINDOW OPEN TO ALLOW FASTER CHECK IN AND AVOID LONG LINEUPS AT BUSY TIMES. SEEMS YOU HAVE LOTS OF STAFF.
- YOU NEED TO PUT THE PHONE NUMBER OF THE CAMPGROUND ON YOUR WEBSITE SO IT IS EASY TO FIND. THIS APPLIES TO ALL PROVINCIAL PARKS AS WELL. THE PHONE #S AS WELL ARE NOT EASY TO FIND.

Complaints about other campers

- 1 DOG IN WASHROOM AND SHOWER.
- IT WOULD HAVE BEEN A MUCH BETTER STAY HAD PEOPLE AT I4 LAST NIGHT (7/31/2010) NOT THROWN A LOUD PARTY LATE INTO THE NIGHT. NO PARK OFFICIAL SHOWED TO INTERVENE AND WE HAD TO TALK TO THOSE SEMI-DRUNK PEOPLE TO STOP THE MUSIC AT 2 AM.
- SOME CAMPERS DRIVE MUCH TOO FAST.

Complaints about fees

- PRICE FOR CYCLIST SHOULD BE NOT THE SAME AS FOR RV'S OR CARS.
- WE WERE GLAD TO GET THE LAST ELECTRICAL SITE. THE EXTRA COST FOR MAKING RESERVATIONS (\$10.80?) IS TOO HIGH.

Complaints about train/outside noise

- BECAUSE THE NOISE OF THE RAILWAY. (ADDING TO RESPONSE OF NOISE CONTROL, RATED #3)
- 2 NIGHTS WITHOUT SLEEP DUE TO PASSING TRAIN. WHY DOES IT HAVE TO BLOW THE HORN?
- A CAMPSITE SITUATED NEXT TO A RAILWAY IS NOT IDEAL FOR NOISE!
- ANNOYING TRAINS
- DO YOUR UTMOST TO FIND A SOLUTION FOR THE WHISTLING OF THE TRAIN! WE HAD 2 DISTURBED NIGHTS AT # 45. SUCH A SHAME!
- FREQUENT TRAIN NOISE UNEXPECTED. (PERHAPS IF WE KNEW WHAT TO EXPECT, IT WOULD BE LESS ANNOYING).
- JUST THE NOISY TRAINS AT NIGHT THAT SPOILED THE STAY! OTHERWISE GREAT.
- LAKE LOUISE TENTING. TRAIN AND HIGHWAY NOISE A BIG FACTOR BUT WITHIN CAMPGROUND NOISE CONTROL EXCELLENT.



- LOTS OF NOISE ON THE RAILWAY
- NOISE CONTROL: THE RAILWAY MAKES A LOT OF NOISE IN THE MORNING/NIGHT. SHOWERS A LONG WAY FROM THE MOTORHOME.
- NOISE CONTROL: TRAIN HORN
- NOISE FROM HIGHWAY AND TRAINS EXCESSIVE. CAMPERS S/B NOTIFIED ON ENTRANCE TO SITE.
- SEVERE NOISE FROM TRAINS DURING THE NIGHT DIDN'T REALLY CONTRIBUTE TO FEELING COMFORTABLE HERE.
- THE CAMPGROUND IS TOO NOISY. CARS DRIVE TOO FAST AND TRAIN.
- THE NOISE OF THE PASSING TRAINS IS TERRIBLE, WE HARDLY SLEEP
- THE NOISE OF TRAIN AND HWY IS TOO LOUD - LONGER STAYING CAMPERS MUST BE PLACED IN THE BACK OF THE CAMPGROUND BECAUSE OF THE NOISE.
- THE ONLY PROBLEM WAS THE NOISE OF THE TRAIN
- THE RAILWAY IS TOO CLOSE
- THE TRAIN DIDN'T BOTHER US BUT WHY DID THEY BLOW THE HORN SO MANY TIMES???
- THE TRAIN IS TERRIBLE.
- THE TRAIN IS VERY LOUD AT NIGHT.
- THE TRAIN NOISE IN THE NIGHT WAS TERRIBLE.
- TOO MUCH NOISE FROM RAILWAY AND HIGHWAY!
- TRAIN IS TOO LOUD!
- TRAIN IS VERY NOISY.
- TRAIN NOISE.
- TRAIN WHISTLES ARE QUITE STARTLING IN THE MIDDLE OF THE NIGHT - TOO FREQUENT, TOO LOUD.
- WHY DO TRAINS SOUND THE HORN 3 TIMES? SOME LONGER THAN OTHERS?
- WORSE CAMPGROUND I EVER STAYED IN BECAUSE OF THE CONSTANT TRAIN NOISE I DOUBT IF I SLEPT AT ALL DURING THE NIGHT. I WONDER HOW MANY VEHICLE ACCIDENTS ARE CAUSED BY SLEEPLESS CAMPERS ON THE ROAD THE NEXT DAY! MOVED TO NEW SITE AND WAS VERY MUCH BETTER

Do not like alcohol and fire restrictions

- BAN THE PEOPLE NOT THE LIQUOR YOU SHOULD NOT PUNISH ALL FOR A FEW
- I THINK THAT NOISE CAN BE CONTROLLED WITHOUT A LIQUOR BAN.
- IT'S NICE TO HAVE A GLASS OF WINE WITH DINNER
- WE ENJOY WINE WITH MEALS - SO FINE THOSE WHO INDULGE IN PUBLIC (OUTSIDE OF THEIR UNIT). A STIFF \$ FINE MIGHT DETERR THE DRUNKS AND VANDALS.
- WOULD STILL HAVE MY ONE BEER A NIGHT EVEN IF BANNED. PEOPLE ARE THE PROBLEM NOT ALCOHOL. KICK NOISY PEOPLE OFF CAMP AND JAIL THEM IF THEY ARGUE.

Enjoyed our stay

- AT CHECK IN. GENTLEMAN WITH GINGER, CURLY HAIR WAS VERY NICE, THOROUGH, AND WE (SHORT GREY HAIR) APPRECIATED HIS BREVITY. THE LADY BEFORE HIM TOOK 20 MINUTES FOR VISITOR.
- A VERY NICE MAN NAMED RUDY FROM THE ELECTRICAL DEPT. IN THE LAKE LOUISIE CAMPGROUND WAS EXCEPTIONALLY KIND TO HELP US OUT WITH A PROBLEM WE HAD WITH OUR TRAILER. THANK YOU RUDY!
- ALL OK. THANK YOU.



- APPRECIATE THAT GREETING STAFF TALKED TO US IN FRENCH, THANKS!
- BATHROOMS AND SHOWERS WERE MUCH CLEANER THAN TUNNEL MOUNTAIN.
- BEAUTIFUL AND CLEAN. WE HAD A WONDERFUL EXPERIENCE!
- CAMPGROUND IS VERY NICE AND COMFORTABLE. WE WERE AMAZED HOW QUIET IT IS WITH SO MANY PEOPLE CAMPED HERE.
- ENJOYABLE STAY! THANK YOU!
- EVERYONE, ESPECIALLY THERESA AT KIOSK VERY FRIENDLY AND HELPFUL.
- EVERYTHING WAS WONDERFUL, BREATH TAKING SCENARY WE'LL RETURN
- FRENCH PERSONNEL VERY HOSPITABLE IN ALL OF CANADA'S NATIONAL PARKS
- GREAT AMPHITHEATRE SHOW.
- GREAT PLACE TO CAMP. WE LOVED THE HIKE TO LAKE LOUISE
- GREAT PLACE.
- GREAT. THANK YOU
- HAVE HIKED FRVW-P6G 22 TIMES IN PAST 3- YEARS. LAKE LOUISE IS THE MOST BEAUTIFUL PLACE IN THE WORLD. PLEASE DO WHATEVER IT TAKES TO KEEP IT THAT WAY.
- IT'S A VERY NICE PARK AND SITE. IT'S A PITY ABOUT THE SMOKE AND THE RAIN. WE'LL SEE WHAT TOMORROW BRINGS.
- LAYOUT OF ELECTRICAL SITES IS WONDERFUL WITH TREES INTERSPERSED.
- LISBETH AT THE KIOSK WAS WONDERFUL AND HELPFUL, AND KEPT A SMILING AND WELCOMING FACE DESPITE THE LONG LINE OF CARS. THANK YOU!
- NICE SHOW ON 8/15 - WE LIKED THE PERFORMANCE OF JULIA + JULIA
- ORIGINALLY FROM SWITZERLAND, WE ARE VERY HAPPY NOT TO PAY FOR PARKING. AMAZING!
- OUR FIRST VISIT TO A PC CAMPSITE AND GENERALLY EXCEEDED EXPECTATIONS. VERY PEACEFUL + CLEAN SITE.
- OVERALL, NICE CAMPGROUND. BEAUTIFUL SCENERY.
- STAFF IS SO VERY APPROCHABLE AND ANSWERED ALL THE TOURISTY QUESTIONS WE HAD!
- THANK YOU FOR A GREAT PLACE
- THANK YOU FOR HAVING AN OPENING!
- THANK YOU TO THE STAFF FOR CHARGING MY CAMERA BATTERY.
- THANK YOU!
- THANK YOU.
- THANKS FOR EVERYTHING.
- THANKS!
- VERY NICE CAMPGROUND.
- VERY WELL MAINTAINED. FRIENDLY
- WE ARE NOW THE SECOND TIME IN CANADA. IT IS A WONDERFUL SCENERY.
- WE ENJOYED 2 SHOWS: 1) TO THE TOP, 2) GRIZZLY LIFE, & THOUGHT THEY WERE GREAT. WE WERE VERY IMPRESSED WITH LYDIA WHO DID THE "TO THE TOP" SHOW. SHE WAS FANTASTIC!!
- WE ENJOYED THE PRESENTATIONS IN THE EVENINGS. THEY WERE FUN FOR ALL AGES AND TAUGHT IMPORTANT MESSAGES.
- WE PULLED IN LATE AND STAFF WAS VERY ACCOMODATING IN FINDING US A PLACE TO STAY
- WE STAYED AT CASTLE MT, LK LOUISE, MOSQ. CREEK, WATERFOWL LK AND WILCOX. ALL NICE. THANKS.
- WOULD LIKE TO COMMEND A GATE ATTENDANT. (THERESA) VERY HELPFULL



Kicking Horse

Complaints about washroom cleanliness

- USE CLR ON THE SHOWER HEADS. IT WORKS LIKE A CHARM!

Complaints about washroom facilities

- DISABLED SHOWER WAS COLD WATER. BEAUTIFUL AREA AND CAMPGROUND. WATER ON FLOOR - LADIES ROOM.
- FANTASTIC. PLUGGED FEMALE TOILETS DURING STAY.
- CLOGGED DRAINS IN MAIN SHOWER BUILDING
- LACK OF PAPER TOWEL MOST DAYS
- LADIES SHOWER DEFECT.
- MEN'S SHOWERHEAD NEEDS ADJUSTMENT. HOT WATER FOR WASHING DISHES WOULD BE NICE. GLAD FOR ADEQUATE HOT WATER FOR SHOWERS!
- MORE CAPACITY OF SHOWERS WILL BE GOOD FOR THIS SIZE OF CAMPGROUND.
- MORE LIGHTING IN BATHROOM. BETTER SHOWER HEADS. HOT WATER WAS AWESOME!
- MORE PLUG-INS AT WASHROOMS, PLUG-INS - NOT UNDER THE TOWEL BOX
- MORE SHOWERS, HOT WATER IN WASHROOM
- NEED MORE HOOKS IN THE BATHROOM. ALONGSIDE WALL PERHAPS.
- NO HOT WATER AND LOW WATER PRESSURE IN SHOWERS.
- NEED TO GET WATER PRESSURE UP IN SHOWERS.
- NOT ENOUGH SHOWER FACILITIES FOR SO MANY PEOPLE. WASHROOMS NEED SOME REPAIRS/RENEWALS. NICE SPOT!
- SHOWER (MAIN) NEEDS UPGRADING. BARELY WARM WATER! TRY IT YOURSELF! WOMEN SHOWER ALSO.
- SHOWER FAILURE LAST NIGHT, BUT OTHERWISE VERY SATISFIED.
- SHOWER IS VERY IMPORTANT! THANKS!
- SHOWERHEADS IN THE MEN'S WASHROOM NEED REPAIR.
- SHOWERHOUSE NEEDS TO BE UPGRADED.
- SHOWERS AND KEYS HAVE TO BE UPGRADED - INCLUDING HYDROPHONE INSTALLATION.
- SHOWERS ARE GETTING OLD (LOW PRESSURE, COLD WATER AFTER A FEW MINUTES
- SHOWERS COULD BE BETTER
- SHOWERS NEED AN UPGRADE.
- SHOWERS NEED IMPROVEMENT
- SHOWERS WERE TRICKY - OK ONCE THEY GOT GOING.
- STANDING NAKED IN THE SHOWER WITH MY DAUGHTER, THERE WAS NO WATER (NO WARM/NO COLD WATER) AT ALL!
- THE MAN FACILITY THERE IS THE SHOWERS - WHICH ARE NOT GOOD. WATER WAS LUKEWARM AND SHOWERHEADS POUR WATER IN ALL STRANGE DIRECTIONS. NOT WORTH EXTRA \$10
- THE ONLY COMMENT WE'D LIKE TO MAKE IS ABOUT THE SHOWERS, EXTREMELY LOW WATER PRESSURE AND THE CHANGE IN TEMPERATURE (EVEN WHEN ONLY USING HOT WATER - CHANGES FROM LIKE WARM TO GLACIAL !
- THE SHOWERS ARE A PROBLEM.
- THE SHOWERS COULD BE UPGRADED TO SAVE FUEL BY INSTALLING A SINGLE TEMP DISCHARGE. GET WITH THE PROGRAM. THE LADIES SHOWERS AND TOILETS ARE TOO



OLD, NEED REPLACING. IT RAINS FROM THE ROOF IN THE SHOWER AND THE TOILETS OFTEN GET PLUGGED!!

- THE SHOWERS WERE COLD. THE WASHROOMS ARE OLD AND DIRTY.
- TOILETS WERE OFTEN CLOGGED.
- WASHROOM (BESIDE SITE 80) RAN OUT OF WATER REGULARLY AND TOILETS OFTEN PLUGGED ON MEN'S SIDE!
- WASHROOMS ARE IN POOR CONDITION. TOILETS ARE PLUGGED, SHOWERS DO NOT WORK.
- WASHROOMS REQUIRE MAINTENANCE. 1 SHOWER & 1 BATHROOM OUT OF SERVICE, WATER PRESSURE WAS LOW & TOILETS WOULDN'T ALWAYS FLUSH. AT TIMES THERE WAS NO HAND SOAP. HEALTH CANADA RECOMMENDS ALWAYS WASHING HANDS.
- WASHROOMS WERE CLEAN, BUT TOILETS WERE PLUGGED FOR AT LEAST HALF A DAY.

Complaints about other facilities

- 25 - GLASS ON THE SITE.
- A SMALL KIOSK FOR GROCERIES WOULD HAVE BEEN NICE.
- BETTER MAP FOR WALKERS. GATE STAFF SHOULD TELL POTENTIAL WALKERS ABOUT CONDITION REPORT (TRAILS) ON WASHHOUSE WALL. NOT MUCH GOOD THE EVENING AFTER!
- CAMPFIRE NOT SUITED TO COOLING, COULD BE IMPROVED, GRATE, ETC.
- CAMPSITES ARE NOT TENT FRIENDLY, VERY HARD TO ANCHOR PINS - SHOULD CONSIDER MAKING SOFT TENT PACKS (WOOD CHIPS)
- DISH WASHING NEEDS WARM WATER AND MORE SPACE. POWER GENERATOR NOISE IS VERY ANNOYING. FIREWOOD WAS OLD AND WET. SHOWERS TOO COLD.
- ENTRY TO CAMPGROUND NOT INDICATED COMING FROM BANFF. WE MISSED THE ROAD AND HAD TO TURN AROUND A FIELD.
- FOOD CACHES COVERED BY A WOODEN SHELTER WOULD BE GREAT! ON SUNNY DAYS IT'S COOKING INSIDE! MAYBE ALSO A ROOF FOR THE FIREWOOD.
- I LIKE MOVEABLE PICNIC TABLES & MORE PLAYGROUND EQUIPMENT.
- IT IS MOST DISSAPPOINTING TO HAVE TO PAY FOR WET WOOD. A SHELTER SHOULD BE PROVIDED TO KEEP WOOD DRY!
- IT WAS A SHAME THE WALK WAS CLOSED TO THE OLD RAILWAY LINE.
- IT WOULD BE GOOD IF THE FIREWOOD WOULD BE DRY.
- IT WOULD BE NICE TO HAVE A LAUNDRY FACILITY.
- LEAKY TAPS, NEED BETTER FIREWOOD (TOO GREEN)
- MAKE A HOT TAP ON THE OUTSIDE OF THE TOILET BUILDING SO PEOPLE CAN DO THEIR DISHES AND LAUNDRY THERE.
- MAYBE AN IDEA - AN AXE TO BORROW FOR THE FIREWOOD
- MORE ELECTRICAL SITES AND FIREPITS.
- MORE EQUIPMENT AT PARK (PLAYGROUND). MORE TREES/LESS VISIBILITY BETWEEN SITES
- MORE MONEY NEEDS TO BE SPENT ON CAMPGROUNDS.
- NEED BETTER CHOICE OF WOOD.
- NEED SIGNS ONCE YOU'RE OFF THE HWY.
- NO SIGN ON THE TRANS-CAN-HWY EVER STATED "YOHO NATIONAL PARK CAMPGROUND". WE DROVE PASS TO FIELD INFO. CENTRE TO ASK DIRECTIONS.
- NO WATER TONIGHT ON THE UPPER CAMPGROUND.
- ODD NO FRIDAY NIGHT PROGRAM. SORRY THAT RAILWAY TRAIL WAS CLOSED. WOULD HAVE LIKED A TRAIL TO THE RIVER/ALONG THE RIVER
- ONLY RV FRIENDLY, TENT GROUND IS SO HARD (GRAVEL)



- PLAYGROUND EQUIPMENT NEEDS UPDATING. WHY ARE THE LIGHTS ON IN THE SHELTERS? LIGHT POLLUTION AND WASTE OF ENERGY.
- PLEASE POST WHERE THERE ARE OPEN CAMPGROUNDS/OVERFLOWS AFTER HOURS DURING BUSY PERIODS
- SITE 28 NOT AT ALL SUITABLE FOR A LONG 5TH WHEEL TRAILOR - TOO SHORT!! HAD TO PARK TRUCK ELSEWHERE
- SITE A LITTLE SLOPED (23)
- SITES COULD BE MADE TO ACCOMMODATE EVEN LARGER CAMPING UNITS.
- SOME UPDATING REQUIRED.
- SUGGESTION: MAKE A WALL AROUND THE GENERATOR HOUSE BECAUSE OF THE NOISE!
- TENT PITCHES TOO STONEY FOR TENT PEGS.
- THE FIREWOOD WAS OF POOR QUALITY, MOSTLY DIRTY AND WET AND GAVE A LOT OF SMOKE. THE SECOND LOAD COMING THE AFTERNOON WAS BETTER, BUT ALSO 50% WET WOOD WAS NOT WORTH TO PAY EXTRA PRICE FOR FIREPIT.
- THE TRAIL WAS CLOSED THAT WE HAD PLANNED TO WALK HENCE LOW MARKS ABOVE. ALSO SAME PROBLEM AT RADIUM REDSTREAK!
- THE WOOD ON JULY 26/10 WAS MUDDY, WET AND WE DECIDED AGAINST HAVING A FIRE, DESPITE PAYING FOR IT. IN GENERAL, I FIND THE SIGNS AT YOHO IN NEED OF REPAIR/UPGRADING. THE PAINT HAS FADED MAKING SOME DIFFICULT TO READ.
- THERE SHOULD BE A LITTLE BRIDGE TO BE CLOSER TO WASHROOMS
- TIGHT ENTRY TO CAMPSITE WITH VAN BUT EXCEPTIONAL DRIVING SKILLS GOT US IN SAFE!!
- TOO BAD A 29' RV ISN'T ALLOWED IN AREA SURROUNDED BY TREES. NO FIRE PITE ON CAMPSITE
- WE ARE MISSING ELECTRICITY AND SANI-DUMP!!!
- WE'RE NOT VERY FOND OF THE SYSTEM FOR FIRE PERMIT AND THE UNLIMITED AVAILABILITY OF WOOD TAHT IS CONNECTED TO THIS PERMIT. THE SYSTEM OF BC PARKS CONTROLS THE USE WOOD MORE IN OUR OPINION BECAUSE THIS SYSTEM OF PARKS CANADA FEELS LIKE SPOILING WOOD
- WITH TODAY'S SIZE OF UNIT, SITES ARE VERY SMALL.
- WOULD LIKE SMALLER SIZE WOOD. GREAT PARK!
- WOULD LOVE TO HAVE FIRE PITS IN THE INNER CIRCLE OF THE GRASSED SITES. WE WERE IN #90, WHY NO PITS? KIOSK STAFF ON CHECK IN ON JULY 30TH WAS EXTREMELY HELPFUL AND COURTEOUS! DID A GREAT JOB!

Complaints about services

- CYCLISTS SHOULD HAVE PRIORITY ON CHOICE OF CAMPSITES, BECAUSE OF NON POLLUTING FORM OF TRANSPORT
- IT'S UNFORTUNATE THAT THE PRESENTATIONS WEREN'T IN FRENCH
- MAKE SURE YOU GET HERE EARLY AS SITES FILL BY EARLY AFTERNOON. SHOULD BE MENTIONED ON ADS
- NO INFORMATION PROVIDED ABOUT BURGESS SHALE TOUR, WHICH WOULD APPEAR TO BE THE NO. 1 CLAIM TO FAME.
- RESERVATIONS WOULD BE GREAT!
- SHOULD HAVE BEEN TOLD THERE WERE NO FIRES ALLOWED IN MY CAMPSITE BEFORE I PAID.



Complaints about policies and rules

- PLEASE LIMIT THE LENGTH OF TIME GENERATORS ARE TO RUN. THE GENERATOR RIGHT BESIDE US RAN THE WHOLE ENTIRE MORNING 9:00-11:30 AND STILL RUNNING WHEN WE LEFT. ONE HR. AT A TIME SHOULD BE SUFFICIENT. THANKS.

Complaints about other campers

- A SUPER LARGE TRAILER-RV HAD HIS ELECTRICAL-POWER GENERATOR SWITCHED ON. THIS SHOULD NOT BE ALLOWED IN SUCH A BEAUTIFUL SCENERY.
- GENERATOR MUCH TOO LOUD
- NOISE DUE TO BRAKES; DOG BARKS IN THE MORNING
- PLEASE DON'T ALLOW "GROUP CAMPING" OF 2 OR MORE YOUNG DRUNKEN & NOISY BOYS & GIRLS WITH LOUD MUSIC & TALKING AFTER MIDNIGHT & STARTED ENGINES IN THE MORNING WHEN PACKING THEIR STUFF. A STORAGE SHED FOR KEEPING DRY FIREWOOD (FOR \$8.80 A DAY)
- TOO BAD THE GENERATORS ARE ALLOWED. WHY?

Complaints about fees

- A BIT EXPENSIVE FOR CAMPING IF NOT USING ALL THE FACILITIES
- EXPENSIVE RELATIVE TO OTHERS IN AREA - NO CELL NO NET
- TOO EXPENSIVE FOR CONDITION OF THE CAMPGROUND FACILITIES.
- WE USED TO DO A LOT OF CAMPING IN THE PARKS BUT THIS YEAR THE COST IS MAKING US LESS FREQUENT VISITORS.
- WORST CAMPING VISIT ALMOST IN 3 WEEKS AND MOST EXPENSIVE. THE PRICE IS FAR TOO HIGH FOR THE PLACE YOU GAVE US (cad 31.00) FOR SOME SQUARE METERS IN FULL NOISE. WE DID NOT SLEEP TILL 7. WHEN THE TRAINS STOPPED. WE THINK WE SHOULD HAVE BEEN TOLD BEFORE

Complaints about train/outside noise

- CONSTRUCTION WORK HIGHWAY, THEN ALL NIGHT. AT 7PM IT WAS FULL , NEXT DAY AT 7 AM I GOT IT. ALL SHOWS (8PM) WERE GOOD SOURCE OF INFORMATION AND ENTERTAINMENT.
- DOES THE TRAIN HAVE TO WHISTLE IN THE MIDDLE OF THE NIGHT? MAYBE THERE ARE MORE MODERN WAYS...
- IN THE EVENING THE CAMPGROUND BECAME LOUD OF CONSTRUCTION OF THE HIGHWAY. BUT IN THE NIGHT IT IS O.U. AND GOOD FOR SLEEPING.
- NOISE OF PEOPLE AROUND OK BUT TRAIN DURING NIGHT & EARLY MORNINGS HARDLY BAREABLE. SHOWERS IN VERY BAD SHAPE. BELIEVE FOR THAT PRICE OF CAMPSITE YOU BE ABLE TO AFFORD NEW SHOWER CURTAINS AND SO ON. CAMPSITE NOT FLAT ENOUGH TO PUT UP TENT NICELY.
- NOISE WITHIN CAMPGROUND (INTERNAL FACTORS) OK. LOT OF NOISE FRM RAILWAY & HWY BUT NO GREAT PROBLEM. A MORE LEVEL PAD FOR TENT WOULD HAVE BEEN BETTER. ENJOYED OUR STAY.
- SHAME ABOUT THE TRAIN NOISE ALL NIGHT BUT YOU CAN'T HELP THAT! OTHERWISE A CONVENIENT BASE OF YOHO NP
- SHOULD BUILD CAMPSITES FAR AWAY FROM NOISY TRAIN.
- TRAIN AND ROAD AND WATERFALL/RIVER VERY NOISY.
- TRAIN NOISE AT NIGHT VERY BAD FOR SLEEPING!
- TRAIN NOISE UP THE GRADE AND TRUCK AIRBRAKE DOWN THE GRADE WILL PREVENT US FROM CAMPING HERE AGAIN.



- TRAIN WAS LOUD.
- VERY NOISY AT NIGHT WITH TRAINS - BUT ESPECIALLY SEMIS GEARING DOWN.

Do not like alcohol and fire restrictions

- AS WE TRAVEL THROUGHOUT NORTH AMERICA, SO SPEND A LOT OF TIME IN OUR UNIT, WE CARRY ALCOHOL, SO WOULD BE A DETERENT TO US TO HAVE A LIQUOR BAN.
- BUT WOULD BE NO USE, PEOPLE WOULD STILL BRING LIQUOR AND DRINK ILLEGALLY. (REFERRING TO LAST QUESTION).
- DO NOT AGREE WITH LIQUOR BAN. ENFORCEMENT OR BANNING INDIVIDUALS NOT CONFORMING/ABUSING LIQUOR POLICY WOULD MAKE MORE SENSE THAN A TOTAL LIQUOR BAN.
- IT IS UNCONCEIVABLE THAT WE COULD NOT DRINK A GLASS OF WINE BEFORE AND DURING A MEAL, ARE WE TURNING BACK TO THE TIME OF PROHIBITION? YOU SHOULD ALSO BAN CHIPS AND OTHER TRANS FAT? IT ALL STARTS WITH RESPECT WHY PUNISH 100 PPL WHEN THERE IS BUT ONE GUILT
- LIQUOR BAN IS, IN OUR OPINION, USELESS.
- LIQUOR BAN NOT FAIR TO PEOPLE WHO DON'T ABUSE IT. POLICE THE PEOPLE WHO NEED POLICING.
- LIQUOR IS AN OPTION - SYSTEM WORKED FINE UNTIL CONSERVATIVE MINORITY COMPLAINS
- MAYBE NO LIQUOR AFTER QUIET HOURS WOULD BE BETTER?
- SHOULDN'T PENALIZE RESPONSIBLE CAMPERS BECAUSE OF YAHOO'S. WE ENJOY WINE WITH DINNER & AROUND CAMPFIRE. COST SEEMS QUITE HIGH - ESPECIALLY WHEN FIRE PERMIT ADDED ON. MAYBE CANADIANS SHOULD GET A PRICE BREAK!
- WE COME TO THE ROCKIES FOR BACK-COUNTRY. WE ENJOY A GLASS OF WINE WHILE WE'RE HERE. IF A BAN KEEPS "ROWDIES" OUT OF CAMPSITES. NO ALCOHOL SEEMS AN ACCEPTABLE TRADE OFF. WE HAVE NEVER HAD PROBLEMS BUT DON'T VISIT ON LONG WEEKEND.
- WE LIKE TO DRINK A GLASS OF WINE OR BOTTLE OF BEER WITH OUR EVENING MEAL AND WOULD BE DISAPPOINTED IF WE WERE NOT ALLOWED TO.
- WE LIKE TO HAVE A BEER OR DRINK AFTER A LONG DAY OF DRIVING, AND A GLASS OF WINE WITH DINNER.

Enjoyed our stay

- A BEAUTIFUL CAMPSITE - THANKS.
- A MOST ENJOYABLE EXPERIENCE. MEMORABLE.
- ABSOLUTELY WONDERFUL PLACE, THANK YOU.
- ASTONISHING VIEWS
- BEAUTIFUL CAMPGROUND. ONLY SUGGESTION (WITH 31' 5TH WHEEL) COULD CUT UP BRANCHES ON SIDE OF ROADWAYS SO DOES NOT SCRATCH UP UNIT. WE LIKE PRIVATE, TREED SITES SO WE STILL TRY TO SQUEEZE IN! NICE TO SEE FRIENDLY STAFF - VERY HELPFUL.
- BEAUTIFUL PLACE FOR A CAMPING (MOUNTAIN/RIVER). WELL ACCESSIBLE.
- BEST IN ALL THE ROCKIES
- CAMPING IN THE NATIONAL PARKS HAS BEEN A VERY POSITIVE EXPERIENCE THROUGHOUT OUR 3 WEEK STAY.
- EXCELLENT EVENING PROGRAM- THANKS!
- FANTASTIC LOCATION - OUR LOT BEST OF CAMPSITES IN CANADA
- GOOD STUFF



- GOOD. THANK YOU.
- GREAT CAMPGROUND - ONE OF THE VERY BEST!!
- GREAT CAMPGROUND WILL RETURN
- GREAT PARKS CANADA STAFF!
- GRET WORK. THANK YOU!
- HAVE ALWAYS ENJOYED IT HERE WHEN WE COME. HOPE TO RETURN NEXT YEAR.
- I ENJOYED YOUR SHOWS. THEY WERE FUN
- I WISH PARKS CANADA WASN'T SO CHRONICALLY UNDERFUNDED BY GOVERNMENT. THEY (PARKS) DO A GOOD JOB WITH WHAT THEY HAVE
- IT IS A JOY TO VISIT THIS GREAT FACILITY AND THANK YOU.
- KEEP THE INTERPRETIVE PROGRAM GOING. WE ENJOYED IT IMMENSELY!
- KICKING HORSE IS OUR FAVORITE CAMPGROUND IN CANADA AND THE U.S. SPANNING A 40 YR. PERIOD OF CAMPING AND REPEATED VISITS TO YOHO.
- KICKINGHORSE IS OUR FAMILY'S FAVORITE CAMP SPOT. WE'VE HAD A FEW FANTASTIC TRIPS TO YAHO. WE LOVE THE 1ST COME 1ST SERVE POLICY SO WE ARE NOT STRESSED ABOUT BOOKING A SITE. THE PROGRAMS ARE AWESOME.
- KIOSK STAFF SUPERB!
- LOT #69 IS BY FAR THE BEST @ KICKING HORSE. IT'S NOT FAIR HOW MUCH BETTER IT IS. LUCKY WE GOT IT, WOULDN'T STAY AGAIN WITHOUT IT.
- LOVE IT. YOHO IS AWESOME.
- LOVED THE SHOW "MAKING IT RIGHT". KEEP UP THOSE INFORMATIVE ENTERTAINING EVENTS.
- LOVED THE WHOLE EXPERIENCE AND VISIT WITH INTERPRETIVE LADY EVEN WHEN SESSION WAS CANCELLED. HOPE TO BE BACK.
- NICE SETUP. CAMPSITES NOT TOO CLOSE. :)
- OF ALL THE CAMPGROUNDS I HAVE STAYED AT, KICKINGHORSE IS THE BEST ONE.
- RETURNING WOULD BE GREAT BUT ALSO A QUESTION OF TIME AND MONEY!
- SUPER HOT SHOWERS! BEAUTIFUL SURROUNDINGS. NICE PRESENTATION BY THE BIOBUS PEOPLE. WE WERE STAYING IN SITE 16. THE PICNIC TABLE IS RATHER OLD AND WET.
- SUPERB! THANKS!
- THANK SO MUCH!
- THANK YOU
- THANK YOU FOR HELPING US ENJOY CANADA'S PARKS!
- THANK YOU!
- THANKS FOR A GOOD TIME STAYING AT THIS CAMPGROUND. WE'LL BE BACK AGAIN.
- THANKS!
- THE BURGESS SHALE FOSSILE SHOW WAS REALLY GREAT!
- THE CAMPING HERE IS ALWAYS A VERY PLEASANT EXPERIENCE.
- THE KIOSK STAFF WAS REALLY FRIENDLY. THE WASHROOMS ARE A LITTLE BIT OLD. THANK YOU!
- THE STAFF WAS VERY FRIENDLY.
- THE VERY BEST FIRE PIT I EVER HAD!!
- THE WOLVERINE SHOW WAS GREAT!!
- THIS IS A WONDERFUL PLACE, I WILL COME BACK AS TIME ALLOWS.
- THUMBS UP.
- VERY ENJOYABLE PLACE!
- VERY FRIENDLY, EVEN ENTHUSIASTIC STAFF. THANK YOU!
- VERY GOOD EXPERIENCE. A COVER OVER WOOD PILE WOULD HELP. GREAT LOCATION FOR HIKING. THANK YOU.



- VERY NICE CAMPGROUND OFF THE BREATEN TRACK DEFINITELY A RECOMMENDATION TO START GREAT HIKING.
- VERY NICE CAMPGROUND.
- VERY NICE CAMPGROUND. SCENERY IS BEAUTIFUL
- VERY NICE STAFF HERE!
- VERY NICE, WILL BE BACK SOME DAY.
- VERY PLEASED WITH STAFF AND FACILITIES. NON-CANADIANS SHOULD PAY MORE FEES.
- VERY SATISFIED WHILE STAYING
- VERY WELL ORGANIZED RECYCLING FACILITIES.
- WE HAD A NICE STAY. THANK YOU.
- WE HAD A WONDERFUL TIME. WOULD COME AGAIN. WILL TELL OTHERS.
- WE HAVE STAYED IN MANY OF PARK CANADA'S CAMPGROUNDS IN THE ROCKIES AND WE HAVE BEEN VERY SATISFIED WITH THE ORGANIZATION.
- WE WILL RETAIN GREAT MEMORIES FROM OUR STAY HERE IN YOHO
- WILL RETURN
- WITH ALL THE RECENT CUTBACKS YOU'RE STILL DOING AN AMAZING JOB. HOT SHOWER WAS THE HIGHLIGHT. WELL DONE. A PROUD CANADIAN!

Redstreak

Complaints about washroom facilities

- 1ST TOILET IN MENS WASHROOM LEAKS. IT WOULD BE NICE TO HAVE MIRRORS OVER THE SINKS A SECOND HOOK TO HANG CLOTHES ON IN THE SHOWER IN LOOP C IN THE LADIES SIDE.
- AIR DRYERS IN WASHROOMS.
- HAND CLEANSER IN WASHROOMS
- I HOPE THAT WASHROOM WINDOW HAS A SCREEN FOR BLOCKING MOSQUITOS.
- MAYBE JUST A MATTER OF TASTE BUT WOULD PREFER THE FLOOR IN THE SHOWER LIGHT COLOURED WOULD LOOK WAY CLEANER. ALSO LONGER SHOWER CURTAINS. BY FAR THE BEST BATHROOMS IN A CAMPGROUND EITHER PRIVATE OR PROVINCIAL
- MENS WASHROOM URINAL FLUSING LEAKING.
- NO PAPER TOWELS IN WASHROOMS SHOWER CURTAINS TOO SMALL - LET WATER RUN ON FLOOR.
- NO PAPER TOWELS IN WASHROOMS.
- NO SOAP/FOAM IN WASHROOMS. WATER REDUCED TOILETS. GOOD SHOWERS.
- NO WATER TO URINALS IN C-LOOP
- NOTHING IN WASHROOMS TO DRY HANDS WITH
- PUT SOME PAPER TOWELS OR A HAND DRYER IN THE WASHROOMS.
- TOILET BLOCK OUT OF ORDER, BUT DIDN'T AFFECT OUR STAY
- TOWELS IN BATHROOMS WOULD BE NICE.
- URINAL BLOCKS ARE TOXIC IN WASHROOMS... THANK YOU FOR MINIMAL USE.
- WASHROOM IN AREA F NEEDS IMPROVING. THERE WAS NO WAY TO DRY HANDS. NO PLACE TO PUT TOILETRIES.
- WASHROOMS NEED REPAIRS / UPGRADES SO ALL DOORS HAVE LATCHES, LIGHTS WORK, EXHAUST FANS WORK WELL ENOUGH TO REMOVE HUMIDITY SO DOORS TO OUTSIDE COULD REMAIN CLOSED AND THE MOSQUITOS KEPT OUT. THEY ARE TIRED. FEDERAL GOV'T NEEDS TO STEP UP.



Complaints about other facilities

- CAMPGROUNDS SHOULD BE NON-SMOKING. HAVE DESIGNATED GREY WATER DISPOSAL. SPEED BUMPS ENTERING/LEAVING ARE AWFUL
- NEED TO STAY OPEN LONGER IN SEPT. NOT ENOUGH TRAILER DUMPING FACILITIES. FOR THE COST OF FIRE PERMIT, WOOD QUALITY NOT GOOD
- PLAY GROUND!! JASPER HAS, RADIUM HAS, BANFF NONE??? PLAYGROUND FOR KIDS
- ONLY ONE DUMP STATION!!
- 1ST SITE WAS TOO SMALL FOR 5TH WHEEL. 2ND SITE, WERE ABLE TO OPEN POPOUTS, BUT ARE TOUCHING TREES. SCRATCHES TRAILERS. SHLD. REMOVE. SOME TREES.
- ADDITIONAL SEWER DUMPS
- BATHROOMS AND PLAYGROUNDS NEED TO BE UPDATED.
- BETTER RECYCLING PROGRAM. THANK YOU!
- BETTER SIGNS FOR CAMPGROUND FROM HIGHWAY 95 COMING FROM GOLDEN. WE THOUGHT WE HAD TO GO UP #93
- BROKEN TABLE/BENCH IN E1 - REMOVE OR REPAIR?
- CAMP SITE WAS NOT CLEAN. CIGARETTE BUTTS. CAMPSITE WAS LIKE CAMPING ON THE ROAD. BEAUTIFUL SITE ACROSS FROM US WAS VACANT AFTER OUR FIRST NIGHT. WE WENT AT 100 AM TO ASK TO SWITCH SITES FOR OUR LAST 3 NIGHTS. ONE HOUR WAIT AND THEN THE LADY WAS VERY RUDE
- CAMPSITE NOT LEVEL. HAS DIPS.
- CAMPSITE NOT PRIVATE ENOUGH TOO CLOSE TO OTHER CAMPERS.
- CAMPSITE WAS NOT WIDE ENOUGH FOR US TO BE ABLE TO PUT OUR AWNING OUT. EVERYTHING ELSE WAS FINE BUT NOT HAVING OUR AWNING WAS NOT!
- CAMPSITES IN E ARE OPPOSITE HOW YOUR CANOPY OR TRAILER IS SET UP.
- CAMPSITES TOO CLOSE TOGETHER, DID NOT ENJOY CAMP STAFF CREPPING IN ON TENT @ 11:00 PM WHILE UNDRESSED. WILL ADVISE PEOPLE NOT TO STAY HERE AS WELL.
- COMING FROM LAKE LOUISE WE HAD DIFFICULTIES TO FIND THE CAMPGROUND. WE COULDN'T SEE ANY SIGN AT THE BIG CROSSING IN RADIUM HOT SPRINGS
- COMPARED TO OTHER PRIVATE PROVINCIAL AND NATIONAL SITES, THE CAMPSITE HAD A LOT OF OLD FOOD, CIGARETTE BUTS ETC. OTHER SITES HAVE BEEN SPOTLESS.
- COULDN'T FIND THE HOT SPRINGS TRAIL @ HS PARKING LOT!
- DIDN'T LIKE HAVING SHEET LIGHTS IN THE CAMPGROUND LOOP.
- DOGGIE SCOOP BAGS WOULD BE HELPFUL.
- DUMP STATION NEEDS IMPROVING AS PEOPLE BLOCK TRAFFIC WHEN WAITING IN LINE THEN ARE ASKED TO MOVE THEIR RIGS OUT OF WAITING LINE. SHOULD ALSO HAVE A GARBAGE AT DUMP STATION.
- DURING RAIN STORM WATER FROM ROAD WASHES DOWN INTO THIS CAMPSITE. ENJOYED 8:00 PM PRESENTATIONS.
- FACILITES NEED REPAIR. NOT ENOUGH DROP-IN CAMPSITES AVAILABLE, TOO MANY RESERVATION ONLY
- FIREWOOD DID NOT BURN WELL DUE TO AWKWARD SIZING OF WOOD (CUT IT SMALLER PEICES TO MATCH THE FIRE PITS)
- FIX PICNIC TABLES IN BAD CONDITION
- FULL SERVICE - SEWER LOCATION ON PARKING RAMP VERY INCONVENIENT. NEEDS TO BE NEAR WATER + ELECT.
- G16 IS NOT MEANT FOR A TRAILER WITH SLIDE OUTS AND NOT LEVEL BUT HEY WE ARE IN THE WOODS! JUST A TIGHT FIT.
- I HAVE A TENT TRAILER AND WOULD LIKE TO BE ABLE TO BOOK A SPECIFIC SITE. 1ST COME 1ST SERVE AS IN OTHER CAMPGROUNDS I STAY AT.



- IT WOULD BE NICE IF THE CAMPISTES WERE MORE LEVEL. TO LEVEL SOME MOTORHOMES THE FRONT WHEELS ARE OFTEN OFF THE GROUND BY SEVERAL INCHES.
- LAYOUT FOR TRAILER WAS OPPOSITE, THERE WERE MANY APPROPRIATE LAYOUTS THAT WERE EMPTY. PUT IN 3-C WOULD HAVE BEEN BETTER.
- LIGHT IN PICNIC HOUSE ON ALL THE TIME! SHINES INTO CAMPGROUND AND BLINDS YOU! NO MORE THAN 1 CAR A SITE? WE HAVE 8 PEOPLE! WITH LOTS OF STUFF! SHOULD BE ABLE TO KEEP CAR ON SITE.
- MORE CONVENIENT DUMP STATION. MORE CONTINUOUS CHECKS OF WASHROOMS. PAPER TOWEL / DRYERS FOR DRYING HANDS. A PLACE FOR DOGS TO RUN.
- MORE POWERSITES WOULD BE GREAT. WELL MAINTAINED CAMPGROUND. WE LOVE COMING HERE. SOME ROADS IN BAD SHAPE. NEEDS REPAVING.
- MOSQUITOS WERE UNBEARABLE, NEED TO SPRAY? KIDS PARKS COULD BE UPDATED. VERY NICE CAMPGROUND. WILL BE BACK!!
- NEED BETTER SIGNAGE AT THE HIGHWAY TO HELP LOCATE REDSTREAK
- NO TRAIL TO HOT SPRINGS!
- NON SERVICED TRAILERS SHOULD HAVE AN ASSIGNED AREA. I FELT LIKE I WAS CAMPING ON A PARKING LOT.
- ON THE PIT FIREPLACES, IT WOULD BE NICE TO HAVE AN ADJUSTABLE GRILL.
- PEOPLE COME HERE FROM ALL OVER THE WORLD. I UNDERSTAND THAT THE AVAILABLE COME FIRST. I HAVE BEEN COMING HERE SINCE THE 70S - NEEDS SOME SPIT AND POLISH MAINTENANCE A LITTLE RUN DOWN.
- PICKNICK TABLE IN OLDER SECONDS NEED TO BE REFINISHED AND SOME ROADS NEED REPAIRS
- PICNIC TABLE WAS BACKWARD FOR TRAILER ENTRANCE. + NO GRILL ON PIT.
- PICNIC TABLES SHOULD BE MOVED BACK FROM ACTUAL RV PLACEMENT ON SITE. DIFFICULT TO MOVE RV INTO SITE.
- PLAYGROUND'S FOR CHILDREN QUITE DATED. SOME NEW STUFF WOULD BE NICE.
- PLEASE GET THE TRAIL SYSTEM REOPENED TO HOT SPRINGS.
- REALLY DISAPPOINTED WITH THE SITE. WOULD HAVE STAYED 2 NIGHTS BUT DECIDED TO MOVE ON. EVEN THE PICNIC TABLES ARE BELOW STANDARD.
- ROAD CONDITIONS LEADING INTO THE CAMPGROUND COULD BE IMPROVED. (VERY SHARP TURN AT 20 KM/H FOR A LARGER UNIT - LIKE A FIFTH WHEEL OR A CLASS A MOTORHOME.) SHOWERS AND BATHROOM ARE VERY WELL MAINTAINED.
- ROADS ARE A BIT NARROW FOR RV AND SITE COULD BE A LITTLE MORE LEVEL, BUT OVERALL WAS GOOD. PULL OFF FOR DUMP STATION - VERY SMALL.
- SEMI DUMP NEEDS BETTER SPOT. NEEDS HAND PAPER TOWEL IN WASHROOMS!
- SHOWERS WERE GREAT. TOO BAD THERE WAS SO MUCH TRASH (BOTTLECAPS, PAPER, ETC) AT THE CAMPSITE. SPEAKER AT DISCOVERING PARKS DID A GREAT JOB.
- SIGNAGE ON HIGHWAY NEEDS TO BE BIGGER! - SUGGESTION - PARK ATTENDANTS COULD VISIT CAMPSITES OR PUT UP INFO. RE: ACTIVITES HAD NO IDEA WHAT/ WHEN THINGS OCCURING!
- SIGNS TO THE THEATER WERE VAGUE - NEED BETTER MAP TO THE THEATER. PROGRAM WAS EXCELLENT FRIDAY EVENING
- SITE F18 TOO SMALL (12 FOOT TENT TRAILER) REGISTRATION SERVICE TOO LONG UPON ARRIVAL.
- SITES VERY UNLEVEL! TABLES SHOULD BE MOVEABLE!
- SOME OF THE SITES ARE TOO NARROW FOR TRAILERS WITH "SLIDES." G9 WAS VERY NICE!
- SOME SITES ARE TOO CLOSE TOGETHER.
- SPEED BUMPS AT ENTRANCE TOO HIGH. SHOWER CURTAINS SHOULD BE LONGER. MENS BATHROOM NEEDS REPAIRS.
- TABLES ARE STARTING TO ROT IN PLACES.



- TENT SITE NOT WELL MARKED. WAS UNSURE OF WHERE TENT SHOULD BE. MAYBE ADD SOME PAINT TO INDICATE WHERE THE TENT SHOULD BE.
- TENT SITES ARE QUITE SMALL. STAFF SHOULD BE MADE AWARE OF WHAT THE SITES ARE LIKE OR WE WERE INITIALLY ASSIGNED A SITE WHICH HAD NO ROOM FOR A TENT, EVEN THOUGH WE HAD INDICATED WE HAD A TENT.
- THE CONDITIONS OF FIRE WOOD HAVE TO BE IMPROVED. SHOWER WATER IS TOO HARD TO DISSOLVE SOAPS.
- THE INSIDE SITE (E/O) ARE BACKWARDS YOU HAVE TO GO THE WRONG WAY TO GET THE DOOR OF THE TRAILER ON THE PICNIC TABLE SIDE. AND POWER SHOULD BE OPPOSITE SIDE TO PICNIC TABLE + FIRE PIT!
- THE SANIDUMP STATION IS ON THE WRONG SIDE! IMPOSSIBLE TO USE IF YOU FOLLOW YOUR SIGNS! JUST COME AND OBSERVE. VERY AWKWARD.
- THE SITE WAS GREAT, BUT WAS A BIT CHALLENGING TO BACK IN TO WITH THE TREES. OVERALL A GREAT STAY!
- THE SITE WE WERE IN WAS CHALLENGING TO PARK A TRAILER. THERE APPEARED TO BE LOTS OF GREAT SPOTS THAT WOULD HAVE BEEN MORE APPROPRIATE. OTHERWISE IT WAS GREAT!
- THE STREET LAMP BY OUR CAMPSITE (B7) WAS TERRIBLE. WE FELT LIKE WE WERE SLEEPING ON THE SIDE OF A STREET SIDEWALK, TAKE IT OUT IT'S NOT NECESSARY AT THIS LOCATION. ALSO THE CAMPGROUND NEEDS PLASTIC AND TETRA PACK RECYCLING BINS.
- THE STREETLIGHTS WERE VERY BRIGHT AT NIGHT, MADE IT HARD TO SLEEP
- THE TENT AREA WE WERE PUT IN LOOKED LIKE A SHANTY TOWN. NO PRIVACY AND VERY LITTLE SPACE. WE WERE LUCKY WE WERE ABLE TO STAY ON A FRIENDS LOOP AS OUR TENT AND VAN DID NOT FIT ON THE SITE PROVIDED.
- THE TREES AREN'T ASTHETICALLY PLEASING.
- TOO BAD THAT THE TRAILS WERE NOT AVAILABLE TO EXPERIENCE.
- TREES IN OUR SITE MADE IT DIFFICULT WITH OUR 34(1/2) FT UNIT. I BELIEVE THIS SITE (G1) IS TOO SMALL TO MANEUVER A UNIT OF THIS SIZE. IT WAS NOT A PULL THING FOR US WE HAD TO BACK OUT. JUST NEED A MORE MANEVURABLE SITE.
- USED OVERFLOW PARKING. WOULD LIKE TO SEE MORE TO FACILITATE EXTENDED BIKING TRIPS
- VERY DIFFICULT TO FIND ENTRANCE TO PARK OF 93. MORE SIGNAGE? MOVE PICNIC TABLE SO SLIDES + STEP FIT
- VERY HARD TO GET IN AREA TRADED WITH OTHER CAMPER
- WE ARE DISAPPOINTED WITH OUR SITES THAT WE BOOKED 3 MONTHS IN ADVANCE!! POORLY DESIGNED ENTRANCE TO THE CAMPGROUND HARD TO GET IN AND OUT DURING THE TIME HERE... LINED UP WITH TRAILERS! AND WE COULDN'T GET AROUND THEM
- WE WERE DISSAPOINTED THAT THE PATH TO THE POOL WAS CLOSED DURING OUR STAY.
- WE WOULD HAVE LIKED TO BEEN ABLE TO MOVE THE PICNIC TABLE. THANKS
- WISH THERE WERE SOME WATER AND ELEC ONLY SITES. WE WISH THERE WERE A SENIOR DISCOUNT FOR PEOPLE WHO CAMP CLEAN AND LEAVE NOTHING BEHIND AND NEVER HAVE FIRES.
- WOULD BE NICE TO SEE ADDITIONAL BIN FOR RECYCLING. AWESOME PLACE!
- YOU NEED A BIGGER SIGN TURNING OFF HIGHWAY 95 THREE CAMPERS HAD TO TURN AROUND HAVING MISSED THE ROAD NEEDS MORE FULL HOOK UPS.

Complaints about services

- 70% RESERVATIONS TOO MUCH. UPGRADE SIZE OF TOILET SEATS FROM INFANT TO REGULAR.



- ADDITIONAL STAFF OR DIFFERENT SYSTEM WOULD IMPROVE CHECK IN AND EXTENDED STAY SIGN UP. LONG WAITS 1 HOUR STANDING IN LINE TO EXTEND STAY TOO LONG. BOOTH STAFF VERY POLITE AND HELPFUL.
- CAMPGROUNDS JUST NEED TO BE PATROLLED BETTER FOR ROWDINESS.
- IN APRIL WE TRIED TO BOOK 10 SITES AND WERE TOLD WE COULDN'T. WE THINK IT SHOULD GO BACK TO NO RESERVATIONS. SECTION E SHOULD STAY AS IT IS. DON'T CLOSE IT.
- LITTLE CONFUSION WITH OUR RESERVATIONS, RELOCATING LEFT US WITHOUT WASHROOMS AS PER RESERVATIONS THAT CONFIRMED
- ORGANIZATION OF BOOKING OF CAMPSITES WAS CHAOTIC AND UNORGANIZED. 1 HOUR WAIT TIME TO CHECK IN IS CRAZY.
- PARKS CANADA VEHICLES SHOULDN'T STOP @ THE ONLY EXIT TO TALK TO KIOSK STAFF AS IT BACKS EVER GONE UP.
- RESERVATION SYSTEM IS POOR - WE BOOKED SHORTLY AFTER THE OPENING DATE AND WOULD HAVE HAD TO HAVE MOVED 4 TIMES IF NOT FOR THE VERY ACCOMODATING STAFF. SEEMS THERE IS NO COMMUNICATION BETWEEN THE 2.
- SECURITY: WE FEEL VULNERABLE BECAUSE OF THE LACK OF PATROLS THROUGHOUT THE NIGHTS. WHO DO WE CALL TO SHUT DOWN PARTIES AFTER STAFF HAS LEFT? THE RCMP REFUSED TO COME ONE TIME WHEN WE CALLED.
- SHOULD POLICE SITES MORE SERIOUSLY SOME MORONS BURN 24/7 BECAUSE WOOD IS FREE. THAT IS WRONG!
- THE CHECK-IN PROCEDURE TAKES WAY TOO LONG, NO ONE SEEMS CONCERNED THAT PEOPLE ARE WAITING IN LINE. WE RESERVED AND WERE TOLD WE COULD HOUSE OUR CAMPERVAN AND A TENT ON THE SITE. WE WERE PARKED ON DIRT NOT GRASS BUT HAD TO MOVE ANYWAY.
- TRIED TO RESERVE WITHIN 48 HRS OF STAY BUT COULD NOT. THIS WOULD HAVE BEEN APPRECIATED AS WE DROVE 700 KM TO GET HERE IN ONE DAY.
- VERY SLOW CHECK IN!
- WE SHOULD HAVE BEEN VERBALLY INFORMED OF THE NEED TO BOIL WATER AND WHY
- WE'VE CAMPED HERE 40+ YEARS. WE WERE UNAWARE THAT ALL COMPLETE HOOKUP SITES WERE BY RESERVATION ONLY.
- WOULD HAVE BEEN BETTER IF OUR CAMPSITE WAS READY WHEN WE ARRIVED. WAITED 15 MINUTES FOR PREVIOUS CAMPER TO VACATE. STAFF COULD HAVE SECURED.

Complaints about policies and rules

- CONFISCATE + \$500.00 FINE OR EVICT CAMPERS USING GENERATORS AFTER QUIET HOURS + POST SIGNS WHEN GEN: USE PERMITTED "MORE ANOYING THAN YOUNG PEOPLE PARTYING A LITTLE ESPECIALLY IN CAMPGROUNDS WHERE NO POWER AVAILABLE I HAVE A GEN + IT IS OFF AFTER 9:00 PM
- DO NOT ALLOW THE USE OF THE POWER GENERATORS!
- GENERATOR USE SHOULD BE BANNED OR STRICTLY CONTROLLED. THE NOISE AND THE POLLUTION IS INFECTIOUS

Complaints about other campers

- 3 NIGHTS WERE DISTURBED BY NOISE FROM OTHER CAMPERS TO 3 AM. SEEMS TO BE NO ENFORCEMENT OF QUIET TIME.
- ADVISE VISITORS TO NOT LISTEN TO MUSIC OR RADIO @ A VOLUME LOUD ENOUGH TO BE HEARD BY NEIGHBORS (OFF ENTIRELY, BEING THE PREFERENCE)



- MUSIC BAN - NOBODY WANTS TO LISTEN TO YOUR MUSIC AT ANY VOLUME. GOOD POLICY ON DOGS BUT IT NEEDS TO BE ENFORCED.
- NEIGHBORING CAMPSITES WERE VERY LOUD IN LATE HOURS TWO NIGHTS IN A ROW.
- OTHER THAN NOISY NEIGHBOR AND THE RAIN WE LOVED IT HERE AND OUR SITE B9!
- PEOPLE SHOULD NOT BE ALLOWED TO HAVE THEIR RADIO OR TV ON AT THE CAMPSITE. IT RUINS MY STAY.
- PREVIOUS CAMPER LEFT LOTS OF GARBAGE IN FIREPIT. STAFF QUICKLY CLEANED IT WHEN THEY WERE NOTIFIED.
- THE NOISE: THERE'S A KIDS PARK, THEY WERE CONSTANTLY SCREAMING SUN AUG 1ST AND A DOG WAS BARKING FOR AN HOUR. THE NOISE WAS AN ISSUE...
- VERY SATISFIED UNTIL LAST EVENING NOISE FROM CAMPSITE ACROSS ROAD TILL 200. I PHONED WARDENS AT 1200 BUT NO ONE CAME UNTIL MORNING.

Complaints about fees

- CAMPSITES TOO EXPENSIVE FOR WHAT YOU GET
- \$9 FOR A CAMPFIRE - RIPOFF! TRY \$3, \$10 CHARGE TO USE ONLINE SERVICES THAT YOU DON'T HAVE TO HIRE PEOPLE FOR - RIPOFF!
- A LITTLE EXPENSIVE IN COMPARISON TO PRIVATE CAMPGROUNDS.
- FIRE PERMIT FEE IS EXCESSIVE CONSIDERING THAT CAMPFIRES ARE OFTEN AN INTEGRAL PART OF A CAMPING EXPERIENCE. RED STREAK IS ONE OF THE BEST CAMPGROUNDS WE STAY AT.
- I FEEL THE PRICE OF CAMPING IN NATIONAL PARKS IS TOO HIGH. MIGHT BE TEMPTED TO USE PROV OR OTHER CAMPGROUNDS.
- PAYING FOR PARK FEES AND CAMPING IS EXCESSIVE. WE DID NOT USE THE PARK OTHER THAN CAMPING. THEREFORE, SHOULD NOT HAVE TO PAY A PARK FEE.
- THE CAMPINGS AT PARKS CANADA ARE VERY EXPENSIVE.

Do not like alcohol and fire restrictions

- ALCOHOL BAN WOULD AFFECT THE VAST MAJORITY OF CAMPERS WHO DO NOT ABUSE IT. PARKS SHOULD CONTROL AND EVICT THE FEW THAT ABUSES PARK RULES AND NOT BAN ALCOHOL.
- PREFER NO BAN. THE STAFF ARE VERY FRIENDLY AND HELPFUL.
- DON'T PUNISH THE MANY FOR THE CRIMES OF THE FEW.
- I DON'T THINK THE ACTIONS OF A FEW CAMPERS NEED TO GOVERN THE ACTIONS OF THOSE WHO DRINK RESPONSIBLY.
- IT'S TOO BAD THAT SOME RUIN IT FOR THE ONE'S WHO WANT TO HAVE A FEW DRINKS AROUND THE CAMPFIRE.
- LIQUOR BAN ON LONG WEEKENDS - SHOULD CONTRACT SECURITY TEAM TO PATROL FROM 8 PM - 2 AM AND CHARGE \$1 EXTRA PER NIGHT RATHER THAN PENALIZING ALL CAMPERS.
- THIS IS OVERKILL. MAJORITY OF CAMPERS WHO HAVE A DRINK ARE RESPONSIBLE; JUST RESPOND AND REMOVE THOSE FEW WHO MISUSE THE FREEDOM TO DRINK. WE WILL STILL ENJOY OUR GLASS OF WINE WITH OUR MEAL.
- WE LIKE TO HAVE AN OCCASIONAL GLASS OF WINE BY THE FIRE. RADIUM IS ONE OF OUR FAVOURITE PLACES TO CAMP.
- ZERO TOLERANCE POLICES AGAINST LIQUOR ARE BETTER FOR THOSE OF US THAT DON'T ABUSE THE PRIVILEGE. AS FOR RED STREAK - GREAT CAMPGROUND!



Like alcohol and fire restrictions

- LIKE TO HAVE 1 DRINK IN EVENING, BUT CAN SEE WHY BAN WOULD BE GOOD TO HOPEFULLY AVOID SOME OF THE RAGING DRINK FESTS!
- LIQUOR BAN IS NOT END OF THE WORLD, BUT I LIKE A GLASS OF WINE WHEN I'M CAMPING.
- VERY HAPPY WITH THE IMPROVED NOISE CONTROL THIS YEAR COMPARED TO OTHER YEARS!

Enjoyed our stay

- I WAS HERE HAPPY. ALL CORRECT AND COMPLETE. FRIENDLY AND COMPETENT REGISTRATION AND CHECKIN. MANY NATURE AROUND. IN THE NIGHT IT WAS CALM.
- A GREAT TIME AND VISIT
- AFTER TENTING FOR MORE THEN 30 YRS. I ALWAYS LOOK FORWARD TO COMING TO RADIUM. IT IS BY FAR THE NICEST CAMPGROUND I HAVE EVER BEEN TO. SHOWER FACILITES ARE SUPERB! THANK YOU.
- ALWAYS A PLEASANT STAY.
- ALWAYS GREAT TO STAY.
- AWESOME!
- BATHROOMS WERE EXCELLENT. THEY PUT THE JASPER CAMPGROUNDS TO SHAME.
- BEST CAMPGROUND DURING OUR 3 WEEKS TRIP! GREAT THAT THE SHOWERS ARE ON SEVERAL PLACES!
- BROUGHT BACK CHILDHOOD MEMORIES WILL LIKELY BE BACK SOMEDAY WITH OUR OWN KIDS
- CAMPED HERE SINCE I WAS A CHILD. WOW MY CHILDREN CAMP HERE AND LOVE IT.
- CHECKED IN AUG 01 TO PUT MY NAME ON WAITING LIST FOR FULL HOOK-UPS FOR AUG 02-08 PUT IN F10 AUG 01. EVY WORKED A MIRACLE AND PUT US IN F15 FOR 02-08 AUG WITH FULL HOOK-UPS. SUPER EMPLOYEE AT KIOSK. THANKS AGAIN EVY!
- ENJOYED STAY HERE & AT WHISTLERS IN JASPER. THIS SITE A BIT SMALL IN WIDTH OF SITES ARE CLOSE TOGETHER. OVERALL FROM WHAT I SAW PARKS CANADA HAS NICE CAMPGROUNDS.
- EVERYTHING WAS FINE. WE DID NOT GET GOOD SERVICE IN JASPER
- EXCELLENT INTERPRETIVE PROGRAMS.
- EXCELLENT!!!
- FAANTASTIC CAMPGROUND. WE WOULD STAY AGAIN FOR SURE IF WE EVER MAKE IT BACK HERE!! THANKS!
- FRANCOIS WAS VERY HELPFUL & ACCOMODATING TO GET US A GREAT CAMPSITE. MERCI BEAUCOUP!
- GREAT JOB. THANK YOU!
- GREAT PLACE TO STAY!! THANKS
- GREAT STAY, WILL BE BACK TO REDSTREAK.
- GREAT CAMPGROUND! WE HOPE TO COME AGAIN. EXCEPTIONALLY CLEAN BATHROOMS. FRIENDLY STAFF. ONLY WITH THE DUMP STATION WERE FLATTER + MORE ACCESSIBLE FOR LEFT SIDE DUMPS.
- HAD A GOOD NIGHT. THANK YOU
- JUANITA VIOLINI WAS VERY KIND AND HELPFUL - WONDERFUL PERSON!
- KIOSK STAFF - AWESOME AS ALWAYS! ENJOYED OUR STAY - SEE YOU NEXT YEAR!
- KIOSK STAFF EXCEPTIONALLY HELPFUL AND FRIENDLY EVEN AT 4:30 PM ON A BUSY FRIDAY EVENING



- LIKED THE SHOWERS - HOT AND LOTS OF PRESSURE. LIKE THE FIRE PERMIT DAILY VS PAYING FOR WOOD.
- MARDI CHECKED US IN AND SHE WAS ESPECIALLY FRIENDLY AND HELPFUL (WE HAD TO SWITCH SITES BECAUSE THE FIRST ONE DIDN'T QUITE FIT)
- NICE CAMPGROUND!
- NICE PROFESSIONAL AND COMICAL STAFF. CONGRATS ON HIRING GOOD QUALITY STAFF.
- NICE TRAIL. GOOD ACCOMODATIONS FOR PETS (DOGS).
- OWNERS OF REDSTREAK, GREAT CAMPING FACILITY! CLEAN, FRIENDLY JUST OVERALL GREAT EXPERIENCE!
- PRISTINE RESTROOMS AT REDSTREAK LESS SO AT TUNNEL MOUNTAIN VILLAGE I.
- REALLY PLEASED WITH SHOWERS & FIREWOOD ACCESS. [RE: NOISE CONTROL "?15% OCCUPANCY AT THE TIME"] [RE: AVAILABILITY OF ACTIVIES: "SEPT STAY"]
- REDSTREAK IS A NICE CAMPGROUND. BUT WE HAVE BEEN IN OTHER PARKS CANADA LIKE KICKING HORSE IN YOHO AND LAKE LOUISE THAT WERE VERY NOISY AND POOR SERVICES
- REDSTREAK HAS BEEN MY FAVORITE CAMPGROUND FOR 40 YEARS. HAVE SEEN MANY CHANGES IN THE RADIUM AREA OVER THE YEARS, BUT I'M PLEASED TO SEE REDSTREAK MAINTAINS IT'S PEACE & TRANQUILITY, AND NATURAL APPEARANCE
- STAFF EXCELLENT. THANKS.
- STAFF FRIENDLY AD ACCOMODATING.
- THANK YOU TO THE KIND LADIES WHO CALLED AMA FOR US OUR FIRST NIGHT! THEY WERE VERY FRIENDLY + HELPFUL!
- THANK YOU. WE LOVED THIS CAMPGROUND.
- THANKS
- THANKS!
- THE CAMPGROUND IS COMPARED TO OTHERS VERY SILENT, NO HIGHWAY, NO RAILROAD. WE ARE FEELING IN THE NATURE. WE WILL GIVE A GOOD HINT TO OUR FRIENDS.
- THE JUNIOR NATURALIST PROGRAM IS GREAT. MY DAUGHTER ENJOYED IT.
- THE KIOSK STAFF WERE EXCELLENT. WE WILL DEFINITELY RETURN NEXT YEAR. (PROBABLY MAKE A RESERVATION).
- THE KIOSK STAFF WERE FRIENDLIER HERE THAN OTHER PARK CAMPS!
- THE THEATRE WAS GREAT.
- THE WASHROOMS WERE VERY CLEAN AND THE HIKING TRAILS WERE WELL MAINTAINED
- THIS IS OUR 4TH OR 5TH VISIT HERE - ALREADY WANT TO RETURN!
- THOROUGHLY ENJOYED THE THEATRE PROGRAMS ON MON, TUES, WED. INFORMATIVE AND ENTERTAINING.
- UNLIKE OUR PREVIOUS UNHAPPY EXPERIENCE IN JULY 2010 THE KIOSK STAFF ARE VERY HELPFUL AND FRIENDLY - MADE SPECIAL EFFORT TO ARRANGE OUR FAMILY TOGETHER. OUR SITE ALSO ACCOMODATED THE SIZE OF OUR R.V.
- VERY FRIENDLY STAFF. BEAUTIFUL SITE! WE APPRECIATE THE NOISE CONTROL! THANKS
- VERY HELPFUL STAFF! THANK YOU.
- VERY NICE CAMPGROUND!
- VERY NICE CAMPGROUND.
- VERY NICE CAMPGROUND.
- VERY NICE CAMPGROUND. WILL DEFINITELY BE BACK.
- VERY NICE!
- VERY QUIET AND PEACEFUL
- WE APPRECIATED BEING ABLE TO STAY 2 NIGHTS LONGER



- WE CAME HERE IN CONJUNCTION WITH A BACKPACKING TRIP - WEATHER -RELATED STAY. WE APPRECIATE PARKS CANADA VERY MUCH
- WE ENJOYED IT SO MUCH WE STAYED ANOTHER 2 NIGHTS
- WE ENJOYED OUR STAY AND WILL DEFINITELY BE BACK SOMETIME.
- WE ENJOYED OUR STAY HERE VERY MUCH. PITY THAT THE TRAIL TO THE HOT SPRINGS WAS CLOSED.
- WE HAD A GREAT EXPERIENCE. F7 WOULD BE NICE WITH A CEMENT PAD UNDER THE TABLE. WE'LL BE BACK NEXT YEAR AND LOOK FORWARD TO HAVING THE TRAIL TO THE HOT SPRINGS FINISHED. THIS CAMPGROUND IS A WONDERFUL PLACE TO BRING OUR CHILDREN AND NOW OUR GRANDCHILDREN
- WE LOVE CA!
- WE LOVE IT HERE!
- WE THOROUGHLY ENJOYED OUR STAY AND WILL DEFINITELY RETURN IN THE FUTURE. THE PARK STAFF WERE EXTREMELY HELPFUL AND COURTEOUS.
- WE WOULD STAY AGAIN IF WE ARE IN AREA.
- WHAT A GREAT PLACE, GREAT STAFF. 1 CONCERN: SIGNAGE TO ENTER CAMPGROUND ISN VERY SMALL. NOW THAT WE KNOW WHERE IT IS. NO PROBLEM BUT OTHERS MAY NOT EVEN KNOW AND PASS IT BY.
- WISH WE WERE STAYING LONGER.